



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# Part 573 Safety Recall Report

## 25V555

**Manufacturer Name:** Polestar Automotive USA, Inc.

**Submission Date:** Aug 26, 2025

**NHTSA Recall No.:** 25V555

**Manufacturer Recall No.:** RP1064

### Manufacturer Information

### Population

**Manufacturer Name:** Polestar Automotive USA, Inc.

**Address:** 933 MacArthur Blvd.  
Mahwah NJ, 07430

**Total number of potentially involved:** 68

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 POLESTAR POLESTAR 3

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:** Electric Battery Power

**Production Dates:** Nov 27, 2024 - May 17, 2025

**Number of potentially involved:** 68

#### Descriptive Information:

The recall population is determined by the first and last vehicle by the supplier. The scope is limited to vehicles where the assembly process was not performed in accordance with the specified instructions.

### Defect / Noncompliance Description

#### Description of the defect or noncompliance:

Specific cars manufactured in the affected production plant may be missing 6 bolts (out of 10) from the Hood Wing bumper preassembly.

**FMVSS1:**

**FMVSS2:**

#### Description of the safety risk, including crash, fire, death, injury:

Pertains to motor vehicle safety due to that the hood wing may have been incorrectly attached to the front bumper during manufacturing. There is a risk that the hood wing may detach while driving, increasing the risk of a crash.

# Part 573 Safety Recall Report

# 25V555

## Description of the cause:

The root cause of the issue was that the assembly process in the vehicle production plant was not followed according to instructions.

## Identification of any warning that can occur:

Customer may experience that the complete hood wing is separated or partially detached from the vehicle.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Volvo Car Corporation

**Address:** Gunnar Engellaus Vag 8  
Gothenburg Foreign States, 41878

**Country:** Sweden

## Involved Components

**Component Name 1:** Panel

**Component Description:** Bumper, Front, Body Parts

**Component Part Number:** 40008105

## Chronology

A. Condition considered as Critical by CCMT*	2025-08-20
B. Field Action decision by Polestar	2025-08-20
C. Condition detected by? (market TR**, internal, inspection, testing)	Market TR
D. Number of TR with the condition, reported from PSU?	2
E. Total number of cars included in TRs concerning the condition?	2
F. Implementation date	2025-08-21

\*Critical Concern Management Team, \*\* technical reports

### Extended Chronology of event:

On July 22, 2025, Polestar was informed by its supplier about the potential critical quality issue.

On August 18, 2025, Polestars supplier confirmed the potential critical safety concern.

# Part 573 Safety Recall Report

# 25V555

On August 20, 2025, Polestar decided the issue as a critical safety concern.

On August 21, 2025, Polestar decided to conduct voluntary safety recall.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Repair

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

To remedy affected vehicles Polestar will inspect all affected vehicles and if any screws are found to be missing, the hood wing will be replaced, and the missing screws will be installed.

**How remedy component differs from recalled component:**

The remedy component will have the correct number of screws to secure the hood wing.

**Identify how/when recall condition was corrected in production:**

The assembly process is being enforced.

## Reimbursement Plan

**Description of reimbursement program:**

If the customer had previously paid for this repair to be performed, prior to receiving the customer notification letter, the customer may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to the Polestar Customer Support Information and reference recall action RP1064.

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

Remedy Notices

**Part 573 Safety Recall Report****25V555****Planned Dealer Notification Date:** Aug 26, 2025 - Aug 26, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Oct 20, 2025 - Oct 20, 2025☐ Phased Recall**Date when VIN will be searchable:** Sep 01, 2025