

U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report

25V547

Manufacturer Name: Keystone RV Company

Submission Date: Aug 25, 2025

NHTSA Recall No.: 25V547

Manufacturer Recall No.: 25-472

Manufacturer Information

Population

Manufacturer Name: Keystone RV Company

Address: PO Box 2000

2642 Hackberry Drive Goshen IN, 46527 Total number of potentially involved: 148

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 KEYSTONE SPRINGDALE

Product Category: Trailers

Product Type: Fuel / Propulsion:

Production Dates: Jun 25, 2025 - Jul 17, 2025

Number of potentially involved: 77

Descriptive Information:

Model(s): Springdale 1310RK, Affected model with pivot bunk brackets

Vehicle 2: 2026-2026 KEYSTONE HIDEOUT

Product Category: Trailers

Product Type:

Fuel / Propulsion:

Production Dates: May 23, 2025 - Jul 24, 2025

Number of potentially involved: 71

Descriptive Information:

Model(s): Hideout 131RK, Affected model with pivot bunk brackets

Defect / Noncompliance Description

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Description of the defect or noncompliance:

It has been decided that the vehicles in the recall population may have defective pivot bunk hardware.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Under certain circumstances during use, the bunk brackets may bend or break, this can lead to an increased risk of personal injury.

Description of the cause:

The pivot bunk brackets may have insufficient welds around the extension tube.

Identification of any warning that can occur:

Bunk brackets may appear bent or broken.

Component Manufacturer

Tier of Supplier:
Supplier Type:

Name: Rock Run Industries

Address: 11635 W 600 S

Millersburg IN, 46543

Country: United States

Involved Components

Component Name 1: Bracket - Bunk - 2" x 1 3/4" x 3/4" - Black

Component Description: Bunk bracket for pivot bunk

Component Part Number: 768063

Chronology

08/07/2025 - Report was made.

<u>08/07/2025 – Investigation opened. All affected units not shipped were put on hold and inspected and repaired in the yard.</u>

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08/18/2025 - There are no warranty claims for this issue at this time.

<u>08/18/2025 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.</u>

08/19/2025 - Investigation concluded, and scope completed.

00/19/2020 - Investigation concluded, and scope completed.	
Related NHTSA Recall Number:	
Description of Remedy	
Remedy Type: Replace	
Consumer Advisories: Do Not Drive Park Outside	
Description of remedy program:	
The remedy is to replace the bunk brackets with new modified brackets.	
How remedy component differs from recalled component:	
Replacement Bunk brackets have reinforced welds. Bunk brackets, Bracket - Bunk - 2" x 1 3/4" x 3/4" - KRV # 768063,	
Identify how/when recall condition was corrected in production:	
Units were quarantined, inspected then repaired as indicated by inspection.	
Reimbursement Plan	
Manufacturer used general reimbursement plan on file.	
Recall Schedule	
Description of recall schedule:	
Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.	
Planned Dealer Notification Date: Oct 14, 2025 - Oct 14, 2025	☐ No Dealers
Planned Interim Owner Notification Date:	☐ No Owners
Planned Remedy Owner Notification Date: Oct 14, 2025 - Oct 14, 2025	☐ Phased Recall

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Date when VIN will be searchable: