



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V539

Manufacturer Name: Forest River, Inc.

Submission Date: Aug 22, 2025

NHTSA Recall No.: 25V539

Manufacturer Recall No.: 504-1968

Manufacturer Information

Population

Manufacturer Name: Forest River, Inc.

Address: 55470 CR 1
P.O. Box 3030
Elkhart IN, 46515-3030

Total number of potentially involved: 209

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 FOREST RIVER ENTRADA

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion:

Production Dates: Apr 03, 2024 - Jul 31, 2025

Number of potentially involved: 209

Descriptive Information:

Since the inception of the models, to current date is the scope.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The 7-way harness has a power wire from the chassis battery through a relay that is triggered by the brake lights that applies a full 12V to the trailer brakes.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Unregulated chassis battery current may be applied to electric trailer brakes may be applied to the brake wiring, leading to trailer brake wiring, which may lead to a crash.

Description of the cause:

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Vendor Component

Identification of any warning that can occur:

The operator may feel aggressive braking in a towed trailer, with electric brakes, when the motorhome brake is applied.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: Distributor

Name: Herma, Inc

Address: 540 North St.
Auburn IN, 46706

Country: United States

Involved Components

Component Name 1: 7 Way Harness

Component Description: 7 Way Harness

Component Part Number: 24558

Component Name 2: 7 Way Harness

Component Description: 7 Way Harness

Component Part Number: 24558-A

Chronology

On August 18, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant of a complaint in they received in which a customer experienced trailer brake lockup.

On August 19, 2025, OCC opened a research item into the concern and communicated with the harness manufacturer. OCC worked with the division to identify the vehicles involved.

On August 22, 2025, Forest Rivers Corporate Committee voted to recall.

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Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to disconnect the power wire and cap it off along with marking it as a tracer wire.

What is the Forest River Customer Service Phone Number? (574) 264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

East to West
3000 County Road 6 West
Elkhart, IN 46514

How remedy component differs from recalled component:

Herma, Inc. - (260) 925-0312
540 North St.
Auburn, IN 46706
Affected Component – 7-way Harness
Replacement Component – 12V Wire Disconnect and Bell Cap

The power wire built into the 7-Way will no longer be used which will eliminate the safety risk

Identify how/when recall condition was corrected in production:

The week of August 19, 2025, the supplier quarantined all inventory of the 7 Way Harness from the manufacturing plant and began developing a replacement 7 Way Harness. There were no vehicles in the manufacturing plants inventory.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Part 573 Safety Recall Report**25V539****Description of recall schedule:**

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: Oct 01, 2025 - Oct 01, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Oct 01, 2025 - Oct 01, 2025☐ Phased Recall**Date when VIN will be searchable:**