



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V528

Manufacturer Name: Jayco, Inc.

Submission Date: Aug 14, 2025

NHTSA Recall No.: 25V528

Manufacturer Recall No.: 9901636

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 173

Estimated percentage with defect: 2%

Vehicle Information

Vehicle 1: 2024-2025 Jayco Jay Flight SLX

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Feb 05, 2024 - Apr 29, 2025

Number of potentially involved: 173

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain 2024-2025 Jayco Jay Flight SLX travel trailers may have been built with the furnace exhaust vent missing from the exterior door side wall.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

During use of the furnace without an exhaust vent installed, the risk of carbon monoxide poisoning is significantly increased which may cause personal injury.

Description of the cause:

Part 573 Safety Recall Report

25V528

Production assembly error.

Identification of any warning that can occur:

The carbon monoxide safety detector inside of the travel trailer will alarm if there is a presence of carbon monoxide.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Exhaust Tube / Vent Cap Assembly

Component Description: Exhaust Tube / Vent Cap – 2026531 : ASSEMBLY,CAP VNT & TB EXH
MOD# SF-20VHQ/F-25VHQ/SF-30VHQ

Component Part Number: 2026531

Component Name 2: Exhaust Tube / Vent Cap Assembly

Component Description: Exhaust Tube / Vent Cap – 2034936 : VENT,FUR EXT CHRM 6" TB SBRBN

Component Part Number: 2034936

Chronology

On July 2, 2025 Jayco customer service contacted Jayco compliance regarding a service survey that was received from a consumer regarding a 2024 Jay flight SLX travel trailer where the furnace was not vented to the exterior of the unit. The consumer stated that the Carbon Monoxide detector alarm did sound off while the furnace was in use. Customer stated they took the unit to a Jayco dealer and the Furnace exhaust vent was installed. An incident case was created for compliance to review.

On July 14, 2025 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On August 6, 2025 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

Part 573 Safety Recall Report

25V528

On August 7, 2025 The Safety Steering Committee (SSC) voted in favor to proceed with filing a safety recall with NHTSA and Transport Canada.

There is 1 warranty claim or complaint associated with this recall in the US.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Jayco Inc. Dealers will Inspect the exterior door side wall for the furnace exhaust vent and if it is missing the dealer will install a new furnace exhaust vent.

How remedy component differs from recalled component:

The remedy component will have the furnace exhaust vent installed on the exterior sidewall.

Identify how/when recall condition was corrected in production:

Currently Jayco Inc. production has implemented a field test and Pre delivery inspection test (PDI) to check for the exterior furnace exhaust vent.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners.

Part 573 Safety Recall Report**25V528****Planned Dealer Notification Date:** Sep 12, 2025 - Sep 12, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Sep 12, 2025 - Sep 12, 2025☐ Phased Recall**Date when VIN will be searchable:**