



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V452

Manufacturer Name: Shyft Group

Submission Date: Jul 10, 2025

NHTSA Recall No.: 25V452

Manufacturer Recall No.: 25-16

Manufacturer Information

Population

Manufacturer Name: Shyft Group

Address: 1541 Reynolds Road
Charlotte MI, 48813

Total number of potentially involved: 2,785

Estimated percentage with defect: 58%

Vehicle Information

Vehicle 1: 2015-2025 UTILIMASTER TRUCK BODY

Product Category:

Product Type:

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Mar 03, 2015 - Apr 21, 2025

Number of potentially involved: 2,785

Descriptive Information:

Vehicles subject to this recall have a GVWR of more than 10,000 pounds and are equipped with a signal converter used to combine the turn signal and stop lamp circuits into a single output to the rear lights. The signal converter is mounted underneath the body of the truck.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A defect, which relates to motor vehicle safety, exists in certain model year 2015-2025 Utilimaster Truck Body. The affected vehicles may use a specific signal converter which combines and controls the turn and brake signals to the rear lamps, that may fail due to it not being sealed or protected properly from exposure to the elements.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the vehicle's brake lights or turn signal lamps do not illuminate during intended activation, following

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traffic may not observe the vehicle's reduced speed or stopping for brake lights or intended lane shift or turning for turn signals, which may increase the risk of a crash.

Description of the cause:

Incorrect assembly during manufacturing

Identification of any warning that can occur:

There are no warnings or identification to the operator.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Hopkins Trailer Manufacturing

Address: 428 Peyton Street
Emporia KS, 66801-1157

Country: United States

Involved Components

Component Name 1: Short Proof Power Converter

Component Description: Power Taillight Converter

Component Part Number: 46365

Chronology

05/13/2025 – Received customer complaint of vehicles with no stop lamps or turn signals.

05/22/2025 – UTM engineering review of trucks in Ludington, MI, team claimed failed module from customer.

06/03/2025 – UTM team meet with customer and started internal investigation.

06/05/2025 – UTM Supplier Quality reached out to Manufacturer of signal converter for assistance.

06/06/2025 – Failed part sent to Manufacturer for analysis, followed up with customer.

06/13/2025 – Failed part received at Manufacturer for analysis. Engineering removed a known functional signal converter from customer vehicle for analysis and meet with customer.

06/18/2025 – Determined inconsistent manufacturing process of installation of signal converter and shared with customer.

06/19/2025 – Risk Assessment completed with recommendation to proceed with a campaign approval.

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6/20/2025 – Campaign approval board meeting scheduled for Tuesday 6/24

6/24/2025 – Campaign Approval Board met and business decision was made to voluntarily recall the suspect population of vehicles manufactured with the signal converter.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The remedy will be to inspect the entire population for corrosion on the connection points and replace or repair as necessary.

How remedy component differs from recalled component:

Remedied solution will provide water tight seals at connection points for all wiring to the signal converter.

Identify how/when recall condition was corrected in production:

All signal converters were placed on hold as of the date of the decision to voluntarily recall. Only signal converters with properly selected connectors with appropriate seals are used.

Reimbursement Plan

Description of reimbursement program:

A reimbursement plan will be established to coincide with the Owner's notification

Period of reimbursement:

to be determined

Costs to be reimbursed:

to be determined

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

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Dealers has not been used for the build of these vehicles. Owner letters to be mailed out the week of August 4th-8th 2025. Remedy solution will be provided by Utilimaster warranty repair services.

Planned Dealer Notification Date:

☒ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Aug 04, 2025 - Aug 08, 2025 ☐ Phased Recall

Date when VIN will be searchable: