



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V450

**Manufacturer Name:** Airstream, Inc.

**Submission Date:** Jul 03, 2025

**NHTSA Recall No.:** 25V450

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Airstream, Inc.

**Address:** 419 West Pike Street  
PO Box 629  
Jackson Center OH, 45334-0629

**Total number of potentially involved:** 244

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 Airstream Interstate

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Dec 19, 2024 - Mar 28, 2025

**Number of potentially involved:** 244

**Descriptive Information:**

The recall population was established by determining when Production began using the 2025 chassis with the difference in the PSM pin positioning, as well as production release dates.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The Carefree awnings installed on the MY25 Mercedes-Benz Sprinter chassis are not properly engaging their lockout state while the vehicle is in motion.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

In the rare event that the awning deploys while the vehicle is in motion, it may detach, increasing the

# Part 573 Safety Recall Report

# 25V450

risk of personal injury and property damage. Airstream is unaware of any injuries or property damage related to this condition.

## Description of the cause:

The PSM pinning assignment change in the model year 2025 chassis for the auxiliary electronic systems.

## Identification of any warning that can occur:

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:**

**Address:**

**Country:**

## Involved Components

**Component Name 1:** PSM - Parametric Special Module

**Component Description:** The PSM provides an interface between the van and auxiliary electronic systems.

**Component Part Number:**

## Chronology

6/18/2025 - Onsite Carefree audit revealed that the awning failed to lock out while the vehicle was in motion.

6/19/2025 - Airstream Electrical Engineering Team investigates and identifies the root cause of failure.

6/20/2025 - Airstream Electrical Engineering Team tests and validates proper operation of alternate PSM pin assignment.

6/23/2025 - Work instruction created and provided to operations for proper PSM pinning assignment.

6/25/2025 - The safety committee reviewed all known data and determined a recall is warranted. It was decided that additional information was required to determine our next steps.

**Related NHTSA Recall Number:**

# Part 573 Safety Recall Report

**25V450**

## Description of Remedy

**Remedy Type:** Repair**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Dealers will be instructed to correct the PSM pinning assignment of the ADO. This will be completed at no cost to the customer. Reimbursement will follow the general reimbursement policy that is on file with NHTSA.

**How remedy component differs from recalled component:**

The modification of the ADO's PSM pinning assignment will have changed from Pin #7 to Pin #4.

**Identify how/when recall condition was corrected in production:**

The condition was corrected when production implemented the corrective action of modifying the ADO's PSM pinning assignment from Pin #7 to Pin #4.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Airstream has the utmost urgency in notifying owners about a recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered.

**Planned Dealer Notification Date:** Sep 01, 2025 - Sep 01, 2025 ☐ No Dealers**Planned Interim Owner Notification Date:** Sep 01, 2025 - Sep 01, 2025 ☐ No Owners**Planned Remedy Owner Notification Date:** Sep 01, 2025 - Sep 01, 2025 ☐ Phased Recall**Date when VIN will be searchable:** Sep 01, 2025