



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V428

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: Jun 23, 2025

NHTSA Recall No.: 25V428

Manufacturer Recall No.: 40LF

Manufacturer Information

Population

Manufacturer Name: Volkswagen Group of
America, Inc.

Address: 3800 Hamlin Road
Auburn Hills MI, 48326

Total number of potentially involved: 8

Estimated percentage with defect: 12.5%

Vehicle Information

Vehicle 1: 2025-2025 AUDI E-TRON GT

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Mar 12, 2025 - Mar 28, 2025

Number of potentially involved: 8

Descriptive Information:

The recall population was determined by reviewing production records.

The recalled products are equipped with parts from that specific production period. Vehicles not included in the recall are equipped with parts from outside that period.

E-TRON GT: 8

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to a manufacturing issue at the supplier, it is possible for a retaining ring on top of the suspension strut, which is equipped with a pneumatic spring, to loosen or become dislodged.

Estimated percentage with defect: 2%

FMVSS1:

FMVSS2:

Part 573 Safety Recall Report

25V428

Description of the safety risk, including crash, fire, death, injury:

If this happens, the affected pneumatic spring will lose air. This will cause a loss of ride comfort and a drop in ride height of the affected strut, impacting vehicle handling and increasing the risk of a crash.

Description of the cause:

The cover of the dome bearing could not be set deep enough due to tolerance overlay on the support bearing. The retaining ring could not slide completely into the recess (groove) on the housing. In addition, a specified gauge test was not carried out according to specifications.

Identification of any warning that can occur:

If the pneumatic spring loses air, a warning message will appear in the instrument cluster. In addition, the driver will notice that vehicle ride height is lower at the affected suspension strut.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address: Foreign States

Country: Germany

Tier of Supplier:

Supplier Type:

Name: Vibracoustic GmbH & Co KG

Address: Hoerstener Straße 45
Hamburg Foreign States, 21079

Country: Germany

Involved Components

Component Name 1: Suspension strut

Component Description: A retaining ring on top of the suspension strut

Component Part Number: 9J1.616.037/038.AG and 9J1.616.037/038.AK

Chronology

May 2025: Audi was made aware of the subject from another Group Brand.

Part 573 Safety Recall Report

25V428

June 10-11, 2025: The Audi Product Safety Committees evaluated the topic and requested additional information regarding the effects in the event of a failure and the affected vehicle population.

June 16, 2025: The Audi Product Safety Committee determined a safety recall for the affected vehicles.

Date of determination: June 16, 2025

Audi is not aware of any claims, crashes, fires, injuries or deaths associated with this defect.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

At no cost to owners, dealers will inspect and, if necessary, replace any affected suspension strut. Because the affected vehicles are still within the new vehicle limited warranty period, Audi will not offer a reimbursement program under this recall.

How remedy component differs from recalled component:

A recalled component can be identified by inspecting the position of the retaining ring. If the component has to be replaced, the recall remedy components are manufactured after the introduction of automatic gauge examination.

Identify how/when recall condition was corrected in production:

Introduction of automatic gauge examination from April 02, 2025.

Reimbursement Plan

Description of reimbursement program:

Because the affected vehicles are still within the new vehicle limited warranty period, Audi will not offer a reimbursement program under this recall.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Part 573 Safety Recall Report**25V428****Description of recall schedule:**

Dealers: 06/25/2025

Owners: On or before 8/22/2025

Planned Dealer Notification Date: Jun 25, 2025 - Jun 25, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Aug 22, 2025 - Aug 22, 2025☐ Phased Recall**Date when VIN will be searchable:** Jun 25, 2025