

U.S. Department of Transportation

National Highway Traffic Safety Administration

# Part 573 Safety Recall Report

25V416

Manufacturer Name: REV Recreation Group

Submission Date: Jun 18, 2025

NHTSA Recall No.: 25V416

Manufacturer Recall No.: 250618REV

## **Manufacturer Information**

## **Population**

Manufacturer Name: REV Recreation Group

Address: 1031 U.S. 224 E

P.O. Box 31 Decatur IN, 46733 Total number of potentially involved: 141

Estimated percentage with defect: 100%

### **Vehicle Information**

Vehicle 1: 2025-2026 HOLIDAY RAMBLER INCLINE

Product Category:

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

**Production Dates:** Mar 26, 2024 - Mar 27, 2025

Number of potentially involved: 77

**Descriptive Information:** 

Class C entry step compartment water intrusion causing a risk of loss to electrical systems

Vehicle 2: 2025-2026 FLEETWOOD ALTITUDE

Product Category:

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 26, 2024 - May 27, 2025

Number of potentially involved: 64

**Descriptive Information:** 

Class C entry step compartment water intrusion causing a risk of loss to electrical systems

## **Defect / Noncompliance Description**

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### Description of the defect or noncompliance:

The affected Class C motor homes have a compartment below the house entry steps. This compartment contains electrical components that may become inoperable due to water intrusion. Some of the circuits affected may include the operation of the CO/LP detector.

FMVSS1:

FMVSS2:

### Description of the safety risk, including crash, fire, death, injury:

Carbon monoxide/Liquid Propane detector located within the motor home may become inoperable due to water intrusion on their circuit connections. Carbon Monoxide or liquid propane (LP) exposure could result in injury or death.

## Description of the cause:

The compartment below the house entry step area may allow water from the road to enter the storage area, potentially causing electrical circuits not to work.

## Identification of any warning that can occur:

Operational lights on the face of the CO/LP detector will not display. Fuse/wire connections may be corroded or inoperable in this compartment.

### **Component Manufacturer**

Tier of Supplier: Tier 1

Supplier Type: Distributor

Name: WILEY METAL FABRICATION

Address: 4589 N. Wabash Rd.

**MARION IN, 46952** 

Country: United States

### **Involved Components**

Component Name 1: Entry Step Liner

Component Description: Under Step Storage Compartment

Component Part Number: B10-2041

### Chronology

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5/20/2025 – REV Recreation Group service team was driving a stock motor home after a rainstorm and during an inspection discovered water under the step storage compartment.

- 5/20 REV Recreation began an installation investigation with Manufacturing.
- 5/21 Request to review claim and complaint history was issued.
- 5/26 A search of claim data produced a dealer claim of a unit that went through flood area and reported as an interior appliance not to work and another dealer request was to seal the step compartment with no mention of any subsequent issues.
- 5/27 Stop ship of product was put into place by REV Recreation Group Engineering pending investigation.
- 5/30 Vendor investigation inquiry initiated that supplies the housing, requested by REV Recreation Group Product Development/Engineering.
- 6/2 Further testing being performed by REV Recreation Group Engineering due to limited field complaints and product in house.
- 6/6 Results of in-house testing continued to determine where and how water maybe entering.
- 6/11 Summary of investigation prepared.
- 6/13 Sent to REV Recreation Group safety committee for review.
- 6/16 The Safety Committee reviewed the investigation results and decided to proceed with a voluntary recall.

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### **Description of Remedy**

Consumer Advisories: Do Not Drive Park Outside

### Description of remedy program:

An authorized REV Recreation Group Dealer or Service Center will perform the remedy by installing latch covers on the underside entry step compartment, installation of a mudflap and sealing all the compartment seams and openings to prevent water intrusion. CO/LP detector will be replaced as needed. Technicians will be provided with technical instructions by REV Recreation Group to inspect and perform repairs.

### How remedy component differs from recalled component:

The latch area was open on the original unit design that is being recalled. The latches will have covers, a mudflap installed to channel water away and the compartment will be sealed to prevent water intrusion as the remedy for the recall.

### Identify how/when recall condition was corrected in production:

REV Recreation Group implemented a design change for Class C motorhomes manufactured after

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05/27/25 to install latch covers on the underside entry step compartment, installation of a mudflap and sealing all the compartment seams and openings to prevent water intrusion

### Reimbursement Plan

### Description of reimbursement program:

REV Recreation Group will reimburse owners that have previously paid for a repair that is within the scope of this defect under this recall upon presentation of a paid receipt.

### Period of reimbursement:

Repairs made before the date of the Part 573 Defect and within a reasonable period prior to the recall notice being given

### Costs to be reimbursed:

Reimbursement will be made for expenses incurred for parts, labor, and applicable taxes.

## Address for reimbursement claims:

PO Box 1007 Decatur IN, 46733

### **Recall Schedule**

Description of recall schedule:							
Dealer notifications will be conducted via email on or before 08.14.25 Owner notifications will be conducted via US mail on or before 08.17.25							
Planned Dealer Notification Date: Aug 14, 2025 - Aug 14, 2025	☐ No Dealers						
Planned Interim Owner Notification Date:	☐ No Owners						
Planned Remedy Owner Notification Date: Aug 17, 2025 - Aug 17, 2025	☐ Phased Recall						
Date when VIN will be searchable:							