



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V415

Manufacturer Name: Porsche Cars North America, Inc.

Submission Date: Jun 18, 2025

NHTSA Recall No.: 25V415

Manufacturer Recall No.: ASA6

Manufacturer Information

Population

Manufacturer Name: Porsche Cars North America, Inc.

Address: One Porsche Drive
Atlanta GA, 30354

Total number of potentially involved: 284

Estimated percentage with defect: 2.1%

Vehicle Information

Vehicle 1: 2025-2025 PORSCHE PANAMERA E-HYBRID

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Jan 11, 2025 - Mar 20, 2025

Number of potentially involved: 15

Descriptive Information:

The recall population was determined by production records.

Vehicle 2: 2025-2025 PORSCHE TAYCAN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Mar 04, 2025 - Apr 14, 2025

Number of potentially involved: 89

Descriptive Information:

The recall population was determined by production records.

Vehicle 3: 2025-2025 PORSCHE PANAMERA

Product Category: Light Vehicles

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25V415**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Dec 19, 2024 - Mar 20, 2025**Number of potentially involved:** 180**Descriptive Information:**

The recall population was determined by production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A retaining ring on top of the suspension strut could come loose due to incorrect manufacturing at the supplier.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the retaining ring on top of the suspension strut becomes dislodged, the air within the pneumatic spring will be released, leading to a loss of ride comfort accompanied by a drop in ride height on the affected suspension strut. Vehicle handling capabilities could be affected, which could increase the risk of a crash.

Description of the cause:

The cover of the dome bearing could not be set deep enough due to tolerance overlay on the support bearing. The snap ring could not slide completely into the recess (groove) on the housing. In addition, a specified gauge test was not carried out according to specifications.

Identification of any warning that can occur:

First, a yellow warning message appears, indicating a low vehicle level; if this cannot be rectified, another yellow warning message appears, indicating a malfunction of the air suspension. If both conditions occur simultaneously, a red warning message is displayed, indicating a suspension malfunction.

Component Manufacturer

Tier of Supplier:**Supplier Type:****Name:** Vibracoustic GmbH & Co KG

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Address: Höhnerweg 2-4
Weinheim Foreign States, 69469

Country: Germany

Involved Components

Component Name 1: suspension strut

Component Description: A retaining ring on top of the suspension strut

Component Part Number: PAD616037D

Component Name 2: suspension strut

Component Description: A retaining ring on top of the suspension strut

Component Part Number: PAD616038D

Chronology

The topic was created in the designated system on May 7, 2025. It was then presented for the first time in Porsche AG's product safety process on May 20, 2025. Further steps in the process took place on June 2 and 5, 2025, e.g. to determine the effects in the event of a fault and the vehicle population affected. A decision was made on June 11, 2025 and a safety defect was determined.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair, Inspect

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The fitting position of the retaining ring must be verified and reworked if necessary. An approved reworking can be carried out by pressing the snap ring with pliers when the air spring damper is installed.

How remedy component differs from recalled component:

No component will be replaced during the remedial measure, only the position of the retaining ring is

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reworked in the case of incorrect assembly. The recalled component is therefore the same as in the remedy measure

Identify how/when recall condition was corrected in production:

Introduction of automatic gauge examination from 02-04-2025

Reimbursement Plan

Description of reimbursement program:

The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all the affected vehicles are still covered under Porsche New Car Limited Warranty.

Period of reimbursement:**Costs to be reimbursed:****Address for reimbursement claims:**

Recall Schedule

Description of recall schedule:

Customers will be notified within 60 days of the filing of this report.

Planned Dealer Notification Date: Jul 02, 2025 - Jul 02, 2025

☐ No Dealers

Planned Interim Owner Notification Date: Aug 15, 2025 - Aug 15, 2025

☐ No Owners

Planned Remedy Owner Notification Date: Aug 15, 2025 - Aug 15, 2025

☐ Phased Recall

Date when VIN will be searchable: Jul 02, 2025