

U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report

25V378

Manufacturer Name: Honda (American Honda Motor Co.)

Submission Date: Jun 05, 2025

NHTSA Recall No.: 25V378

Manufacturer Recall No.: TLS

Manufacturer Information

Population

Manufacturer Name: Honda (American Honda

Motor Co.)

Address: 1919 Torrance Blvd.

Torrance CA, 90501

Total number of potentially involved: 6

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 HONDA CR-V HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: May 02, 2025 - May 02, 2025

Number of potentially involved: 6

Descriptive Information:

The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to an improperly installed fuel feed hose connection, fuel can leak from the connection.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If fuel leaks from the fuel feed hose connection, the risk of a fire is increased.

Description of the cause:

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Due to a temporary shortage of production personnel, the standard fuel feed hose installation process was divided into two separate tasks. The connection and verification steps were performed by an associate with limited experience, who incorrectly assessed the hose connection as properly secured. As a result, the improperly connected fuel feed hose was not identified during the final inspection and was allowed to proceed through the quality control process.

Identification of any warning that can occur:

Fuel odor or signs of a fuel leak.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: HOLDER B, FUEL CONNECTOR

Component Description: HOLDER B, FUEL CONNECTOR

Component Part Number: 16726-RYE-A010-M1

Component Name 2: HOSE COMP FUEL FEED

Component Description: HOSE COMP FUEL FEED

Component Part Number: 16722-69F-A010-M1

Chronology

May 4, 2025

Honda found a fuel leak in a CR-V Hybrid during a production quality inspection and began to investigate.

May 5-8, 2025

Honda inspected completed production vehicles to identify other vehicles with leaks

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May 14, 2025

Honda continued to investigate and analyze the issue.

May 16, 2025

Honda investigated the population of affected vehicles.

May 29, 2025

Honda determined that a defect related to motor vehicle safety and FMVSS noncompliance existed and decided to conduct a safety and noncompliance recall.

As of May 29, 2025, Honda has had no warranty claims and no reports of an injury or death related to this issue from May 2, 2024, through May 29, 2025.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair	Re	med	'vt	ανΤ	e: F	Renair
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Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will remove the existing fuel feed hose and connector cover and install new parts in a proper configuration.

Owners who have paid to have these repairs completed at their own expense may be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

How remedy component differs from recalled component:

There are no differences between the recalled components and remedy components. The remedy consists of the installing the same components using improved installation and verification procedures.

Identify how/when recall condition was corrected in production:

On or around May 20, 2025, the fuel feed hose installation process has been enhanced to ensure proper assembly and verification. Additionally, on or around May 14, 2025, the experience requirements for production personnel assigned to the applicable inspection task have been strengthened to prevent assignment of inadequately trained or inexperienced staff.

Reimbursement Plan

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Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:						
Dealer notification is scheduled to begin and end on or about 6/6/2025. Owner notification is scheduled to begin and end on or about 7/14/2025.						
Planned Dealer Notification Date: Jun 06, 2025 - Jun 06, 2025	☐ No Dealers					
Planned Interim Owner Notification Date:	☐ No Owners					
Planned Remedy Owner Notification Date: Jul 14, 2025 - Jul 14, 2025	Phased Recall					
Date when VIN will be searchable:						