

U.S. Department of Transportation

National Highway Traffic Safety Administration

# Part 573 Safety Recall Report

25V374

Manufacturer Name: Triple E Recreational Vehicles

Submission Date: Jun 04, 2025

NHTSA Recall No.: 25V374

Manufacturer Recall No.: CA#10817-1

## **Manufacturer Information**

#### **Population**

Manufacturer Name: Triple E Recreational

Vehicles

Address: PO Box 1230 Winkler MB

Canada Foreign States,

R6W 4C4

Total number of potentially involved: 467

Estimated percentage with defect: 21%

#### **Vehicle Information**

Vehicle 1: 2025-2025 WONDER W24RTB

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 75

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 2: 2025-2025 UNITY U24RL

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

Production Dates: May 01, 2024 - Apr 07, 2025

Number of potentially involved: 41

Descriptive Information:

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

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THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 3: 2025-2025 UNITY U24TB

**Product Category:** Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 76

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 4: 2025-2025 UNITY U24MBL

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 67

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 5: 2025-2025 UNITY U24MB

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 22

Descriptive Information:

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IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 6: 2025-2025 UNITY U24FX

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 59

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 7: 2025-2025 UNITY U24CB

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

Production Dates: May 01, 2024 - Apr 07, 2025

Number of potentially involved: 48

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 8: 2025-2025 WONDER W24RL

Product Category: Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 46

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#### **Descriptive Information:**

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

Vehicle 9: 2025-2025 WONDER W24MBL

**Product Category:** Light Vehicles

Product Type: Fuel / Propulsion:

**Production Dates:** May 01, 2024 - Apr 07, 2025

Number of potentially involved: 33

**Descriptive Information:** 

IT WAS DETERMINED ACCORDING TO THE MANUFACTURING DATE OF A MOTORHOME THAT HAD AN ISSUE WITH THE WIRING INTO INVERTER AND AN ARCING ISSUE.

THE RECALLED MOTORHOMES WILL HAVE THE WIRE INSULATION CUT TO 10MM. MOTORHOMES WITH THE WIRING INSULATION CUT TO 18-20MM ARE NOT AFFECTED.

## **Defect / Noncompliance Description**

#### Description of the defect or noncompliance:

SOME OF THE AC INPUT OR AC OUTPUT WIRES AT THE XANTREX 3000W INVERTER INSTALLED ON THE 2025 MODEL YEAR MOTORHOMES MAY HAVE MORE INSULATION ON THE WIRES THAN DIRECTED IN THE INSTALLATION MANUAL PROVIDED BY THE VENDOR.

FMVSS1:

FMVSS2:

#### Description of the safety risk, including crash, fire, death, injury:

IN THE EVENT THE AC WIRING DOES NOT HAVE THE CORRECT INSULATION LENGTH REMOVED THE WIRE COULD HAVE A POOR CONNECTION BETWEEN THE AC OUTPUT INVERTER LEVER-ACTUATED SPLICING CONNECTOR AND THE HOT WIRE OF THE AC OUTPUT 10/2 CABLE COULD MAKE CONTACT AND LEAD TO OVERHEATING/ARCING DURING HEAVY EXTENDED USE AND A RISK OF FIRE AND BODILY INJURY.

## Description of the cause:

IT WAS NOT NOTICED THERE WAS A FOOTNOTE IN THE INVERTER INSTALLATION MANUAL THAT A REVISION HAD BEEN MADE TO THE MANUAL. (REV. F) TO LENGTHEN THE REMOVAL OF THE INSULATION ON WIRING.

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Identification of any warning	4 ulai	vali	occui.
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THE INVERTER WILL HAVE AN OVERHEATING / ARCING SITUATION.

# Component Manufacturer Tier of Supplier: Supplier Type: Name: Address: Country:

## **Involved Components**

Component Name 1: AC WIRES
Component Description: WIRING
Component Part Number: NPN

## Chronology

ON APRIL 8, 2025 A RETAIL OWNER CONTACTED OUR OFFICE INDICATING THE WIRING INSIDE OF THE INVERTER HAD MELTING.

ON APRIL 8,2025 AN IN-HOUSE INSPECTION WAS PERFORMED AND NOTED THAT SOME OF THE INPUT & OUTPUT WIRES INTO THE INVERTER HAD THE INSULATION ONLY REMOVED UP TO 10MM LENGTH. THE SOP (STANDARD OPERATING PROCEDURE) WAS BEING FOLLOWED BY THE EMPLOYEE INSTALLING INVERTERS. ON FEBRUARY 21,2025 IT WAS IDENTIFIED THAT XANTREX HAD REVISED THEIR INSTALLATION MANUAL TO REV. F AND THE SOP WAS NOT UPDATED TO REFLECT THE CHANGE TO THE INSULATION REMOVAL LENGTH FROM 10MM TO 18-20MM.

# Related NHTSA Recall Number:

## **Description of Remedy**

Remedy Type: Repair

Consumer Advisories: 

Do Not Drive Park Outside

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## Description of remedy program:

DEALERS WITH INVENTORY WILL BE PROVDED THE SOP INDICATING TO REMOVE THE EXTRA INSULATION TO THE RECOMMENDED LENGTH. TRIPLE E/ LEISURE TRAVEL VAN DEALERS WILL SUBMIT A WARRANTY APPLICATION FORM FOR REIMBURSEMENT. RETAIL OWNERS WILL BE PROVIDED THE SOP AND RECOMMENDED THEY CONTACT THEIR SELLING DEALER OR AN RV SERVICE CENTER TO HAVE THE CONCERN RECTIFIED. THE RETAIL OWNER WILL BE REIMBURSED OR THE SERVICING CENTER WILL BE PAID DIRECTLY BY TRIPLE E RV. A RETAIL OWNER AND SERVICING CENTER WILL BE REIMBURSED FOR COSTS INCURRED FOR REPAIR PRIOR TO THE NOTIFICATION.

#### How remedy component differs from recalled component:

Date when VIN will be searchable: Jun 13, 2025

THE WIRE INSULATION WILL BE REMOVED TO 18-20MM AND NOT 10MM.

#### Identify how/when recall condition was corrected in production:

ON MAY 23, 2025 THE SOP (STANDARD OPERATING PROCEDURE) WAS CHANGED TO INDICATE THE WIRE INSULATION SHOULD BE REMOVED TO 18-20MM. THE EMPLOYEE WAS NOTIFIED OF THE CHANGE.

Reimbursement Plan			
Manufacturer used general reimbursement plan on file.			
Recall Schedule			
Description of recall schedule:			
THE DEALER NOTIFICATION WILL BEGIN EARLY TO MID JUNE. THE RETAIL OWNER NOTIFICATION WILL BEGIN EARLY TO MID JUNE.			
Planned Dealer Notification Date: Jun 09, 2025	☐ No Dealers		
Planned Interim Owner Notification Date:	□ No Owners		

Planned Remedy Owner Notification Date: Jun 09, 2025 - Jun 13, 2025 Phased Recall

The information contained in this report was submitted pursuant to 49 CFR § 573