



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V363

**Manufacturer Name:** Kawasaki Motors Corp., U.S.A.

**Submission Date:** May 30, 2025

**NHTSA Recall No.:** 25V363

**Manufacturer Recall No.:** MC25-06

### Manufacturer Information

### Population

**Manufacturer Name:** Kawasaki Motors Corp.,  
U.S.A.  
  
**Address:** PO Box 25252  
Santa Ana CA, 92799-5252

**Total number of potentially involved:** 482  
  
**Estimated percentage with defect:** 1%

### Vehicle Information

**Vehicle 1:** 2025-2025 KAWASAKI W230

**Product Category:** Motorcycles

**Product Type:** Motorcycles

**Fuel / Propulsion:** Compressed Natural Gas

**Production Dates:** Oct 02, 2024 - Mar 31, 2025

**Number of potentially involved:** 482

**Descriptive Information:**

The affected vehicles containing the problem are certain 2025 BJ230A (W230 ABS) models. The recall population was determined by the beginning and ending production date for the models affected.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The electrical ground connection between the battery and frame on some units might be unstable due to interference created by the existence of cosmetic paint on the portion of the engine mount designed to ground the engine.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

Continued vehicle use may cause the engine to stall while operating due to an interruption of current to certain essential electrical components, such as the ECU, increasing the risk of an injury.

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**25V363****Description of the cause:**

Improper electrical ground connection.

**Identification of any warning that can occur:**

None

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:** OEM

**Name:** Kawasaki Motors Ltd.

**Address:** 1-1, Kawasaki-cho  
Akashi, Hyogo Foreign States, 673-866

**Country:** Japan

## Involved Components

**Component Name 1:** CRANKCASE

**Component Description:** Crankcase

**Component Part Number:** 14080-0976

## Chronology

- ☐ March 2025, Kawasaki Motors Ltd. (KML) received three reports of stalled engines from its Japanese distributor (KMJ).
- ☐ April 2025, KML's investigation revealed that the electrical ground connection between the battery and frame on some units might be unstable due to the interference created by the existence of cosmetic paint on the portion of the engine mount designed to ground the engine. KML discovered that continued vehicle use may cause the engine to stall while operating due to an interruption of current to the certain electrical components, such as the ECU. KML also received a fourth report of a similar occurrence from KMJ.
- ☐ May 23 , 2025, KML decided to initiate a recall campaign.

**Related NHTSA Recall Number:**

## Description of Remedy

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**Remedy Type:** Repair

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

All eligible units require a new harness to connect the battery's negative terminal to the engine and frame creating a secure ground connection and maintain a stable flow of current to the electrical components.

**How remedy component differs from recalled component:**

Distinguish by checking the white paint mark to the left of the VIN.

**Identify how/when recall condition was corrected in production:**

Since May 2025, design instructions for cosmetic paint on the vehicle's engine were changed so that the paint does not interfere with the connection between the engine and frame. This ensures a stable electrical ground connection.

## Reimbursement Plan

**Description of reimbursement program:**

The plan of reimbursement will be described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address: Kawasaki Motors Corp., U.S.A. ATTN: Customer Care P.O. Box 25252 Santa Ana, California 92799-5252

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

P.O. Box 25252  
Santa Ana CA, 92799-5252

## Recall Schedule

**Description of recall schedule:**

KMC will distribute both electronic and paper copies of a Recall Service bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement "Important Recall Safety Information" printed on the outside of the envelope.

**Planned Dealer Notification Date:**

☐ No Dealers

**Part 573 Safety Recall Report****25V363****Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:**☐ Phased Recall**Date when VIN will be searchable:**