



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V362

Manufacturer Name: Forest River Bus, LLC

Submission Date: May 30, 2025

NHTSA Recall No.: 25V362

Manufacturer Recall No.: 551-1934

Manufacturer Information

Population

Manufacturer Name: Forest River Bus, LLC

Address: 2367 Century Drive
Goshen IN, 46528

Total number of potentially involved: 41

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 FOREST RIVER BUS COLLINS BUS

Product Category:

Product Type: Transit Bus

Fuel / Propulsion:

Production Dates: May 20, 2024 - Jan 29, 2025

Number of potentially involved: 41

Descriptive Information:

The scope was determined using manufacturing records of the optional vandal lock.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The vandal lock installed on the rear transit bus egress door may malfunction.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the rear egress door remains partially locked while in operation, this condition may not allow egress from the vehicle in an emergency, or access to passengers by emergency personnel, which may lead to personal injury. This condition is also a violation of F/CMVSS 217: Bus emergency exits and window retention and release.

Part 573 Safety Recall Report

25V362

Description of the cause:

Engineering Error

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:
Supplier Type:
Name:
Address:
Country:

Involved Components

Component Name 1: Barrel Latch

Component Description: Barrel Latch

Component Part Number: N/A

Chronology

On April 30, 2025, during a routine New York State Inspection of a school bus, it was discovered that the optional rear emergency door vandal lock did not fully disengage. The manufacturing plant was notified of the inspection failure.

On May 1, 2025, through May 16, 2025, the manufacturing plant began researching and attempting to duplicate the same failure mode.

On May 19, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified by the division. OCC opened a research item to begin identifying affected vehicles, which also includes non-school buses with the rear egress door.

On May 23, 2025, Forest River's Corporate Committee voted to recall.

Part 573 Safety Recall Report

25V362**Related NHTSA Recall Number:**

Description of Remedy

Remedy Type: Replace**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the existing barrel latch with a barrel latch with spring.

What is the Forest River Customer Service Phone Number? (620) 888-3361

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Collins Bus
415 West 6th Avenue
South Hutchinson, KS 67505

How remedy component differs from recalled component:

Affected Component – Barrel Latch

P/N – N/A

Replacement Component – Barrel Latch with Spring

By installing a spring to the barrel latch to ensure that when the barrel latch is unlocked, that it stays unlocked and cannot be re-engaged to the locked position indecently.

Identify how/when recall condition was corrected in production:

The week of May 29, 2025, the manufacturing plant began installing a spring to the barrel latch to ensure that when the barrel latch is unlocked, that it stays unlocked and cannot be re-engaged to the locked position indecently.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Part 573 Safety Recall Report**25V362****Description of recall schedule:**

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date: Jul 02, 2025 - Jul 02, 2025☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Jul 02, 2025 - Jul 02, 2025☐ Phased Recall**Date when VIN will be searchable:**