



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 25V361

**Manufacturer Name:** Forest River Bus, LLC

**Submission Date:** May 30, 2025

**NHTSA Recall No.:** 25V361

**Manufacturer Recall No.:** 551-1931

### Manufacturer Information

### Population

**Manufacturer Name:** Forest River Bus, LLC

**Address:** 2367 Century Drive  
Goshen IN, 46528

**Total number of potentially involved:** 2,759

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2027-2027 FOREST RIVER BUS COLLINS SCHOOL BUS

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Mar 11, 2025 - May 14, 2025

**Number of potentially involved:** 50

**Descriptive Information:**

The scope was determined using manufacturing records of the optional vandal lock.

**Vehicle 2:** 2024-2024 FOREST RIVER BUS COLLINS SCHOOL BUS

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Feb 16, 2024 - Mar 14, 2024

**Number of potentially involved:** 253

**Descriptive Information:**

The scope was determined using manufacturing records of the optional vandal lock.

We need to add the 2027 Forest River Bus Collins School Bus. 2027 MY is not an option to choose

**Vehicle 3:** 2026-2026 FOREST RIVER BUS COLLINS SCHOOL BUS

**Part 573 Safety Recall Report****25V361****Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Feb 16, 2024 - May 15, 2025**Number of potentially involved:** 694**Descriptive Information:**

The scope was determined using manufacturing records of the optional vandal lock.

**Vehicle 4:** 2023-2023 FOREST RIVER BUS COLLINS SCHOOL BUS**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** School Bus**Fuel / Propulsion:****Production Dates:** Mar 08, 2024 - Mar 08, 2024**Number of potentially involved:** 66**Descriptive Information:**

The scope was determined using manufacturing records of the optional vandal lock.

**Vehicle 5:** 2025-2025 FOREST RIVER BUS COLLINS SCHOOL BUS**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Feb 16, 2024 - Mar 04, 2025**Number of potentially involved:** 1,696**Descriptive Information:**

The scope was determined using manufacturing records of the optional vandal lock.

**Defect / Noncompliance Description****Description of the defect or noncompliance:**

The vandal lock installed on the rear school bus egress door may malfunction.

**FMVSS1:**

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**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the rear egress door remains partially locked while in operation, this condition may not allow egress from the vehicle in an emergency, or access to passengers by emergency personnel, which may lead to personal injury. This condition is also a violation of F/CMVSS 217: Bus emergency exits and window retention and release.

**Description of the cause:**

Engineering Error

**Identification of any warning that can occur:**

None

## Component Manufacturer

**Tier of Supplier:****Supplier Type:****Name:****Address:****Country:**

## Involved Components

**Component Name 1:** Barrel Latch

**Component Description:** Barrel Latch

**Component Part Number:** N/A

## Chronology

On April 30, 2025, during a routine New York State Inspection, it was discovered that the optional rear emergency door vandal lock did not fully disengage. The manufacturing plant was notified of the inspection failure.

On May 1, 2025, through May 16, 2025, the manufacturing plant began researching and attempting to duplicate the same failure mode.

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On May 19, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified by the division. OCC opened a research item to begin identifying affected vehicles.

On May 23, 2025, Forest River's Corporate Committee voted to recall.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the existing barrel latch with a barrel latch with spring.

What is the Forest River Customer Service Phone Number? (620) 888-3361

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Collins Bus  
415 West 6th Avenue  
South Hutchinson, KS 67505

**How remedy component differs from recalled component:**

Affected Component – Barrel Latch

P/N – N/A

Replacement Component – Barrel Latch with Spring

By installing a spring to the barrel latch to ensure that when the barrel latch is unlocked, that it stays unlocked and cannot be re-engaged to the locked position indecently.

**Identify how/when recall condition was corrected in production:**

The week of May 29, 2025, the manufacturing plant began installing a spring to the barrel latch to ensure that when the barrel latch is unlocked, that it stays unlocked and cannot be re-engaged to the locked position indecently.

## Reimbursement Plan

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Manufacturer used general reimbursement plan on file.

**Recall Schedule****Description of recall schedule:**

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date:** Jul 02, 2025 - Jul 02, 2025 No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Jul 02, 2025 - Jul 02, 2025 Phased Recall**Date when VIN will be searchable:** Jul 02, 2025