



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

25V355

Manufacturer Name: Jayco, Inc.

Submission Date: May 29, 2025

NHTSA Recall No.: 25V355

Manufacturer Recall No.: 9901633

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 69

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2020-2021 JAYCO NORTHPOINT

Product Category: Trailers

Product Type: Recreational Trailers

Fuel / Propulsion:

Production Dates: Jan 07, 2020 - Oct 27, 2020

Number of potentially involved: 69

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certification labels have the incorrect tire size listed. As a result, the labels fail to comply with the requirement of the 49 CFR Part 567 Certification 567.4.

FMVSS1: 567 - Certification

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Incorrect tire information could result in the wrong tires being installed on the trailer, increasing the risk of a crash.

Description of the cause:

Part 573 Safety Recall Report

25V355

Engineering data entry printing error with the incorrect tire width listed on the certification label.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Certification label

Component Description: Certification label

Component Part Number: No Part # - Labels are printed in Jayco Production

Chronology

On May 2, 2025, Jayco customer service notified Jayco compliance about a phone call they received from a customer regarding a discrepancy on the certification label regarding tires. The customer stated that the tires installed on the unit are ST255/85R16E but the tires on the certification label show ST225/85R16E.

May 8, 2025 Jayco customer service reached back out to the customer requesting photos of the tires on the unit and a picture of the certification label. May 15, 2025 Customer sent photos and Jayco customer service confirmed the tires on the unit are correct with ST255/85R16E but the certification label shows the incorrect tire size of ST225/85R16E. Compliance opened an investigation. May 16, 2025 Jayco engineering confirmed that the certification labels were printed in error showing the incorrect tire size on the certification labels. During our internal investigation engineering determined the scope of units affected by the data entry printing error with the incorrect tire size listed.

On May 19, 2025 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On May 21, 2025 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On May 22, 2025 the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with requirement of the 49 CFR Part 567 Certification 567.4.

Part 573 Safety Recall Report

25V355

Jayco Inc. is aware of **one** claim associated to this matter.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Jayco Inc. dealers and retail owners will adhere certification labels showing the correct tire size listed.

How remedy component differs from recalled component:

Certification labels adhered will show the correct tire size of ST255/85R16E.

Identify how/when recall condition was corrected in production:

As of October 27, 2020. Jayco production has installed the certification labels with the correct tire size.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: ☒ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Jun 27, 2025 - Jun 27, 2025 ☐ Phased Recall

Date when VIN will be searchable: