



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 25V354

**Manufacturer Name:** Temsa

**Submission Date:** May 29, 2025

**NHTSA Recall No.:** 25V354

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Temsa

**Address:** Temsa North America  
404 Zell Drive  
Orlando FL, 32824

**Total number of potentially involved:** 341

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2025 TEMSA TS45E

**Product Category:**

**Product Type:**

**Fuel / Propulsion:** Electric Battery Power

**Production Dates:** May 31, 2024 - Dec 29, 2024

**Number of potentially involved:** 9

**Descriptive Information:**

The recall population was determined based on installation of the related part.

**Vehicle 2:** 2023-2024 TEMSA TS45

**Product Category:**

**Product Type:**

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** May 30, 2022 - Jul 29, 2024

**Number of potentially involved:** 191

**Descriptive Information:**

The recall population was determined based on installation of the related part.

**Vehicle 3:** 2024-2024 TEMSA TS35

**Product Category:**

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**25V354****Product Type:****Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Apr 29, 2023 - May 29, 2024**Number of potentially involved:** 37**Descriptive Information:**

The recall population was determined based on installation of the related part.

**Vehicle 4:** 2022-2025 TEMSA TS30**Product Category:****Product Type:****Fuel / Propulsion:** Compression Ignition Fuel**Production Dates:** Apr 29, 2022 - May 29, 2024**Number of potentially involved:** 104**Descriptive Information:**

The recall population was determined based on installation of the related part.

## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The roof exit release handle can fail under normal operating loads. The handle that is used to open the hatch may break causing the hatch to not open.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the handle breaks the hatch will not open making it difficult to escape from that exit point during an emergency which can result in injury or death.

**Description of the cause:**

Mounting the nut attached adjacent to the surface on the wrong surface.

**Identification of any warning that can occur:**

When you remove the white knob piece on the emergency exit and check that the piece is mounted on

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the appropriate surface, measure the step difference with a caliper. If the difference is 3 mm, then it is the correct installation but if it is 1,5 mm then it has to be corrected.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:****Name:****Address:****Country:**

## Involved Components

**Component Name 1:** Roof Exit Part**Component Description:** Roof Exit Plastic Part**Component Part Number:** RP229102Y & RP229103Y

## Chronology

15.11.2023 - The problem was detected during the internal audit process.

20.11.2023 - TEMSA checked the other vehicles in the facility in that time and no defect observed.

27.12.2023 - Same problem was detected on one of the vehicles in TEMSA North America facility.

28.12.2023 - Root Cause Analysis conducted, problem was caused by the incorrect installation of the lock mechanism.

29.12.2023 - The related problem reviewed with the supplier; supplier has started performing a full inspection prior to shipment.

09.02.2024 - Inspection of all parts installed on vehicles and TEMSA warehouse has been completed. No defective parts were found.

10.05.2025 - Same problem was detected on one more vehicle in TEMSA North America facility.

20.05.2025 - The affected vehicle list is determined.

25.05.2025 - Case presented to Safety Committee and decided to conduct a voluntary safety recall.

To date, no accidents, no injuries, no fatalities have been reported.

**Related NHTSA Recall Number:**

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## Description of Remedy

**Remedy Type:** Inspect, Repair

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

A technical service bulletin will be submitted; then the vehicles will be inspected, and the correction will be made by mounting the correct surface.

**How remedy component differs from recalled component:**

N/A

**Identify how/when recall condition was corrected in production:**

The vehicle in the production will be corrected.

## Reimbursement Plan

**Description of reimbursement program:**

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

Temsa will send notifications to customers after receiving approval by NHTSA for Temsa's draft customer notification letter.

Note: No dealers involved in recall

**Planned Dealer Notification Date:**

☒ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

**Planned Remedy Owner Notification Date:** Jul 12, 2025 - Jul 19, 2025

☐ Phased Recall

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Date when VIN will be searchable: