

U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report

25V352

Manufacturer Name: Mack Trucks, Inc.

Submission Date: May 28, 2025

NHTSA Recall No.: 25V352

Manufacturer Recall No.: SC0479

Manufacturer Information

Population

Manufacturer Name: Mack Trucks, Inc.

Address: 2100 Mack Boulevard

PO Box M

Allentown PA, 18105-5000

Total number of potentially involved: 5

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 MACK GRANITE (GR)

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Truck

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Mar 04, 2025 - May 07, 2025

Number of potentially involved: 5

Descriptive Information:

Certain Mack Granite trucks were built with drive axle brake drums which should have de-rated the vehicle rear axle rating from 29000 lbs to 27000 lbs, but this is not reflected on the incorrect door jamb labels. Mack, Granite (GR) MY 2026.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain Mack Granite trucks were built with drive axle brake drums which should have derated the vehicle rear axle rating from 29000 lbs to 27000 lbs but this is not reflected on the incorrect door jamb labels. Mack, Granite (GR) MY 2026

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

With the vehicle labeled as capable of a higher weight rating than built; the risk of overloading the

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vehicle may increase the risk of a crash and injury.

Description of the cause:

Engineering specification control

Identification of any warning that can occur:

There are no warnings associated with this issue.

Component Manufacturer

Tier of Supplier: Tier 1 **Supplier Type:** OEM

Name: Mack Trucks

Address: 7825 National Service Rd.

Greensboro NC, 27102

Country: United States

Involved Components

Component Name 1: Brake Drum Webb

Component Description: Webb, 175,286B..C., Drive HD

Component Part Number: 24882178

Chronology

May 12, 2025; Product Safety Office receives a report that some vehicles may have been built with replacement brake drums which should have resulted in a derating of the rear axle load rating and an investigation is opened.

May 19, 2025; Product Safety Evaluation Committee reviews the investigation findings and makes the recommendation that this be escalated to the Product Safety Committee as a potential product safety defect.

May 22, 2025; Product Safety Committee after review determines a product safety defect exists.

May 28, DIR/573.6 Filed with NHTSA concerning a product safety defect.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

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Related NHTSA Recall Number:	
Description of Remedy	
Remedy Type: Replace	
Consumer Advisories: Do Not Drive Park Outside	
Description of remedy program:	
Vehicles will be recalled and the brake drums will be replaced with brake drums which meet vehicle weight requirements of the vehicle specification as labeled. Reimbursement for the recall will be covered by Manufacturer's Reimbursement Plan on file with NHTSA.	
How remedy component differs from recalled component:	
The brake drums which are being put on the vehicle meet the weight requirements of vehicle specification as labeled. Brake Drum Webb, Webb, 175,286BC., Drive HD. 24882178	
Identify how/when recall condition was corrected in production:	
Vehicles within our control were put on hold and will be corrected prior to release. May 22, 2025.	
Reimbursement Plan	
Manufacturer used general reimbursement plan on file.	
Recall Schedule	
Description of recall schedule:	
Dealer notification will begin on or before May 30, 2025	
Owner notification will begin on or before July 21, 2025	
Planned Dealer Notification Date: May 30, 2025 - May 30, 2025	☐ No Dealers
Planned Interim Owner Notification Date:	☐ No Owners
Planned Remedy Owner Notification Date: Jul 21, 2025 - Jul 21, 2025	☐ Phased Recall
Date when VIN will be searchable: May 30, 2025	