

Part 573 Safety Recall Report

25V-307

Manufacturer Name : Forest River, Inc.**Submission Date :** MAY 09, 2025**NHTSA Recall No. :** 25V-307**Manufacturer Recall No. :** 17-1927**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 19

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2025-2025 Forest River Inc. Cherokee ACKT271RK Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was identified since inception of the specific model.

2025 CHEROKEE ACKT271RK 19

Grand Total 19

Production Dates : JAN 14, 2025 - APR 03, 2025

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The vehicle may be missing an egress window.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose personal injury to a passenger and/or operator.

Description of the Cause : Manufacturing Error

Identification of Any Warning None
that can Occur :**Involved Components :**

Component Name 1 : 48" x 36" – Window

Component Description : 48" x 36" – Window

Component Part Number : N/A - INSTALL ISSUE

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 5, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified that during a routine Pre-Delivery Inspection ("PDI") at the Forest River PDI Center that the concern was discovered. OCC opened a research item.

On May 9, 2025, Forest River's Corporate Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install an egress window.

What is the Forest River Customer Service Phone Number? (260) 499-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Cherokee
1500 North Detroit St.
LaGrange, IN 46761

How Remedy Component Differs from Recalled Component : Affected Component - 48" x 36" – Window
Replacement Component - 48" x 36" - Window, Egress

The vehicle will now be equipped with an egress window.

Identify How/When Recall Condition was Corrected in Production : During the week of May 5, 2025, the manufacturing plant put a ship hold on the particular model. Windows will be manufactured and proper egress will be in the vehicles prior to shipping. Production began ordering the correct egress window for manufacturing.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 18, 2025 - JUN 18, 2025

Planned Owner Notification Date : JUN 18, 2025 - JUN 18, 2025

* NR - Not Reported