

# Part 573 Safety Recall Report

## 25V-304

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Submission Date :** MAY 09, 2025

**NHTSA Recall No. :** 25V-304

**Manufacturer Recall No. :** TBD



### Manufacturer Information :

**Manufacturer Name :** Heartland Recreational Vehicles, LLC

**Address :** 1001 All Pro Drive

Elkhart IN 46514

**Company phone :** 8772628032

### Population :

**Number of potentially involved :** 130

**Estimated percentage with defect :** 2 %

### Vehicle Information :

**Vehicle 1 :** 2024-2025 Heartland Cyclone

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** Recall Population was determined by the information provided by MorRyde International, Inc. as to the date range involved and parts provided to production. The population is 130 units for that timeframe.

**Production Dates :** MAY 22, 2024 - APR 08, 2025

**VIN Range 1 : Begin :** 5SFCG4734SE538302 **End :** 5SFCG4732SE548410

☒ Not sequential

### Description of Defect :

**Description of the Defect :** It has been decided that vehicles in the recall population may have a MorRyde step that have clip on brackets to hold a removable step. MorRyde has found a potential issue where the receiver for the step that is installed on these brackets was not manufactured with the required thread locking compound.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Absence of the thread locking compound may allow the receiver to come lose and disengage from the bracket. If this happens during use it may result in fall and personal injury.

**Description of the Cause :** MorRyde manufacturing did not properly install the thread locking compound during production.

Identification of Any Warning : The receiver on the bracket can be spun which can cause it to unscrew and that can Occur : detach from the installed bracket.

### Involved Components :

Component Name 1 : clip on bracket

Component Description : clip on bracket for removable step

Component Part Number : STP57-515/999 and STP57-641/999

### Supplier Identification :

#### Component Manufacturer

Name : MorRyde international

Address : 1966 Sterling Ave  
Elkhart Indiana 46516

Country : United States

### Chronology :

5-2-25 received 573 and letter from MorRyde with part numbers affected, 5-7-25 finalized recall population.  
5-7-25 safety committee voted.

### Description of Remedy :

Description of Remedy Program : MorRyde has designed a new bracket that can be installed on units that are involved. This will be done at no cost to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs : The remedy components will be verified to have the required thread locking fluid

from Recalled Component :

Identify How/When Recall Condition was Corrected in Production : As of April 25, 2025 MorRyde has corrected the parts supplied.

Recall Schedule :

Description of Recall Schedule : Mailing will begin once approval is received

Planned Dealer Notification Date : JUN 27, 2025 - JUN 27, 2025

Planned Owner Notification Date : JUN 27, 2025 - JUN 27, 2025

\* NR - Not Reported