

Part 573 Safety Recall Report

25V-290

Manufacturer Name : Prevost Car (US) Inc.**Submission Date :** MAY 05, 2025**NHTSA Recall No. :** 25V-290**Manufacturer Recall No. :** SR25-13**Manufacturer Information :**

Manufacturer Name : Prevost Car (US) Inc.
Address : 201 South Avenue
 South Plainsfield NJ 07080
Company phone : 908-222-7211

Population :

Number of potentially involved : 1
Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Prevost X3-45 VIP Entertainer
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : DIESEL

Descriptive Information : The population was determined based on the production period and location as it is a production issue.

The concerned vehicle is a MY2025 Prevost X3-45 VIP Entertainer vehicle manufactured during the indicated production dates.

The recalled product is limited to this specific vehicle since it is the only one manufactured in the above-mentioned production period.

A total of 1 MY2025 Prevost X3-45 VIP Entertainer vehicle is affected by the recall.

Production Dates : JUN 26, 2024 - JUN 26, 2024

VIN Range 1 : Begin : 2P9CS3493SC110608 **End :** 2P9CS3493SC110608 ☐ Not sequential

Description of Defect :

Description of the Defect : On the affected vehicle, the fasteners securing the front lower control arms may not have been properly tightened, potentially resulting in the separation of the control arms.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A control arm separation may result in a loss of steering control, increasing the risk of a crash.

In addition to the Safety Recall, Prevost issued a "Do Not Drive Warning" for

Description of the Cause :

Identification of Any Warning that can Occur :

this defect until the vehicle is remedied.
During the vehicle manufacturing, the fasteners securing the front suspension may not have been properly torqued by Prevost (installation error).
NR

Involved Components :

Component Name 1 :

Component Description :

Component Part Number :

Control Arm Lower RH
Control Arm Lower RH
24666089

Component Name 2 :

Component Description :

Component Part Number :

Control Arm Lower LH
Control Arm Lower LH
24665666

Supplier Identification :

Component Manufacturer

Name :

Address :

Country :

NR
NR
NR

Chronology :

2025-04-25 Issue identified in production during an internal Prevost audit.

2025-04-25 Delivery Stop was issued to stop the delivery of new vehicles until the investigation is completed and corrective actions are implemented.

2025-04-29 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. Decision made to raise the potential safety issue to Volvo Product Safety Committee (PSC) for review and determination.

2025-04-30 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a

safety-related defect, and that a recall combined with a “Do Not Drive Warning” are needed.

2025-05-05 Defect Information Report submitted to authorities.

No warranty claims related to this issue. No field reports, incidents, accidents, injury, or fatality were reported.

Description of Remedy :

Description of Remedy Program :	Prevost will inspect and, if required, adequately torque the front suspension fasteners on the potentially affected vehicle. Letters will be sent to customers to instruct them how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.
How Remedy Component Differs from Recalled Component :	The issue concerns an inadequately installed component, and not a defective component. After the remedy, the front suspension fasteners will be adequately torqued.
Identify How/When Recall Condition was Corrected in Production :	The recall condition was corrected in production on April 29, 2025, when an internal campaign was launched. All vehicles are corrected prior to delivery.

Recall Schedule :

Description of Recall Schedule :	Please note that Prevost does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.
Planned Dealer Notification Date :	JUN 19, 2025 - JUN 19, 2025
Planned Owner Notification Date :	JUN 19, 2025 - JUN 19, 2025

* NR - Not Reported