OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 25V-283

**Manufacturer Name:** Keystone RV Company

Submission Date: MAY 01, 2025 NHTSA Recall No.: 25V-283 Manufacturer Recall No.: 25-465



#### **Manufacturer Information:**

Manufacturer Name: Keystone RV Company

Address: PO Box 2000

2642 Hackberry Drive Goshen IN

46527

Company phone: 574-535-2100

## **Population:**

Number of potentially involved : 70Estimated percentage with defect : 100 %

#### **Vehicle Information:**

Vehicle 1: 2025-2025 Keystone Kodiak 2900FKSP, 308BHSL

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Floor Plans using these struts and support systems

Production Dates: SEP 04, 2024 - FEB 20, 2025

VIN Range 1: Begin: 4YDTKDP29SJ970381 End: 4YDTKDP25SJ970765 ✓ Not sequential

#### **Description of Defect:**

Description of the Defect: It has been decided that the vehicles in the recall population may have patios

installed with inadequately rated struts.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Under certain conditions during operation, the patio may be too heavy for

one operator leading to an increased risk of personal injury.

Description of the Cause: The struts and support may be inadequate for the weight of the patio.

Identification of Any Warning While letting down the patio, the operator may be subjected to more weight

that can Occur: than they are capable of handling.

#### **Involved Components:**

Component Name 1: Patio frame with latch bracket attached

Component Description: Support - Deck Frame - 62 x 93 7/8" - LPMWB - Aluminum Powder Coated -

Black Component

Component Part Number: 752295

#### **Supplier Identification:**

### **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

## **Chronology:**

4/2/2025 - Report was made from the training manager.

4/25/2025 – Investigation opened. All affected were put on hold and yard units were inspected. Production has fixed all yard units.

4/2/2025 – Warranty claims for inadequate support include 0 claims.

4/25/2025 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for determining affected unit range.

4/28/2025 - Investigation concluded, and scope completed.

#### **Description of Remedy:**

Description of Remedy Program: The remedy is to install bolts, affix a warning label, and replace struts.

Manufacturer Reimbursement Plan on file as of 10/3/2024. General reimbursement plan to be updated every two years. New vehicles are

covered under warranty.

How Remedy Component Differs 753366 - Strut - Gas - 28" - 300# - 12mm Rod will now be a 300lb strut on

from Recalled Component: each side. Previous struts were only 200lb.

Identify How/When Recall Condition Units were quarantined, inspected, then repaired as indicated by

was Corrected in Production: inspection.

#### **Recall Schedule:**

Description of Recall Schedule: Keystone will notify the dealers and owners of the recreational vehicles

by letter. A final copy of the owner letter will be provided to NHTSA,

along with the dealer repair procedures.

Planned Dealer Notification Date : JUN 22, 2025 - JUN 22, 2025 Planned Owner Notification Date : JUN 22, 2025 - JUN 22, 2025

\* NR - Not Reported