

Part 573 Safety Recall Report

25V-265

Manufacturer Name : Highland Ridge RV

Submission Date : APR 21, 2025

NHTSA Recall No. : 25V-265

Manufacturer Recall No. : 9904628



Manufacturer Information :

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 24

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Highland Ridge GO Play

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Jayco Inc. determined the population from production records.

Production Dates : FEB 05, 2025 - MAR 24, 2025

VIN Range 1 : Begin : 58TBP0BL5S77P3063 End : 58TBP0BK6S77C3100 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certification Labels and the Tire and Loading information labels have the incorrect GAWR, Tire size, and rim size listed on the Labels. As a result, the labels fail to comply with the requirement of 49 CFR Part 567, "Certification." and the requirement of FMVSS Number 110, Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

FMVSS 1 : 567 - Certification

FMVSS 2 : 110 - Tire selection and rims

Description of the Safety Risk : The owner referencing the Certification label and the Tire and Loading Information label may overload the trailer and or select underrated replacement tires and rims, increasing the risk of a crash.

Description of the Cause : Engineering software data printing error with the incorrect GAWR, Tire size, and rim size listed on the Certification and Tire and Loading Information labels.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Certification label

Component Description : Certification label

Component Part Number : No Part # - Labels are printed in Jayco Production

Component Name 2 : Tire and Loading Information Label

Component Description : Tire and Loading Information Label

Component Part Number : No part # - Labels are printed in Jayco Production

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 18, 2025, Jayco Inc. compliance department was notified by Engineering via email that the Certification labels and the Tire and Loading Information labels on certain 2025 Highland Ridge GO Play models have the incorrect GAWR (Gross Axle Weight Rating), Tire size, and Rim size listed on the Labels which was caused by an engineering software data printing error.

On March 24, 2025, the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On April 2, 2025, the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On April 16, 2025, the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with requirement of the 49 CFR Part 567, Certification and the requirement of FMVSS Number 110, Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

There are no warranty claims associated with this recall.

Description of Remedy :

Description of Remedy Program :	Jayco Inc. dealers and retail owners will adhere the certification labels and the Tire and Loading information labels that list the correct GAWR, Tire size, and rim size. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.
How Remedy Component Differs from Recalled Component :	Certification labels and Tire and Loading Information labels adhered will list the correct GAWR, Tire size, and rim size.
Identify How/When Recall Condition was Corrected in Production :	As of March 18, 2025, Jayco production have corrected the software data printing error and installed the correct certification labels and the Tire and Loading information labels that list the correct GAWR, Tire size, and rim size.

Recall Schedule :

Description of Recall Schedule :	Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	MAY 23, 2025 - MAY 23, 2025
Planned Owner Notification Date :	MAY 23, 2025 - MAY 23, 2025

* NR - Not Reported