

Part 573 Safety Recall Report

25V-241

Manufacturer Name : Jayco, Inc.**Submission Date :** APR 11, 2025**NHTSA Recall No. :** 25V-241**Manufacturer Recall No. :** 9903625**Manufacturer Information :****Population :**

Manufacturer Name : Jayco, Inc.

Number of potentially involved : 34

Address : 903 South Main Street

Estimated percentage with defect : 100 %

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Vehicle Information :

Vehicle 1 : 2025-2026 Entegra Coach Anthem Class A

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : OCT 15, 2024 - MAR 24, 2025

VIN Range 1 : Begin : 1JSMEACV0S14D8061 End : 1JSMEACV8T14D8052 ☒ Not sequential

Vehicle 2 : 2025-2025 Entegra Coach Aspire Class A

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : OCT 15, 2024 - OCT 15, 2024

VIN Range 1 : Begin : 1JSMEACV0S13B8051 End : 1JSMEACV0S13B8051 ☐ Not sequential

Vehicle 3 : 2025-2026 Entegra Coach Cornerstone Class A

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : APR 02, 2024 - JAN 31, 2025

VIN Range 1 : Begin : 1JSMEACVXS16W8050 End : 1JSMEACV7T16D8050 ☒ Not sequential

Description of Defect :

Description of the Defect : Certain Entegra Coach units on the Freightliner custom chassis have a rear cap support bracket that may make contact with the OEM Engine fuel filter housing, which could damage the fuel filter housing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A damaged fuel filter housing could result in a fuel leak. A fuel leak in the presence of an ignition source increases the risk of a fire.

Description of the Cause : Engineering design error

Identification of Any Warning that can Occur : Visually you may see rub marks from the rear cap support bracket on the OEM Engine fuel filter housing.

Involved Components :

Component Name 1 : Rear Cap Support Bracket

Component Description : BRACKET, CAP REAR 2.50X13.00 11 GAUGE STEEL BLACK POWDER COAT

Component Part Number : 0303831

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/3/2025 Jayco Inc. customer service notified Jayco Inc. Compliance by email about a customer complaint regarding a rear cap support bracket that is making contact with the OEM Engine fuel filter housing.

2/10/2025 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

2/12/25 Jayco engineering began evaluating a redesigned mounting plate, which allows the rear cap support bracket to be relocated away from the OEM engine fuel filter housing and installed it on all units in production.

3/19/2025 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC regarding units in the field.

4/7/2025 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with

NHTSA.
Jayco Inc. is aware of 1 claim where the rear cap support bracket made contact with the OEM Engine fuel filter housing.

Description of Remedy :

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| Description of Remedy Program : | Jayco Inc. dealers will install a new mounting plate, which allows the rear cap support bracket to be relocated away from the OEM engine fuel filter housing. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. This repair will be performed at no charge. Jayco Inc. will file completion reports. |
| How Remedy Component Differs from Recalled Component : | The remedied component will have the newly designed mounting plate which allows the rear cap support bracket to be mounted away from the OEM engine fuel filter housing. |
| Identify How/When Recall Condition was Corrected in Production : | All units onsite and current production units as of 2-12-25 have been remedied with the newly designed mounting plate which allows the rear cap support bracket to be relocated away from the OEM engine fuel filter housing. |

Recall Schedule :

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| Description of Recall Schedule : | Jayco Inc. will notify its dealers and affected retail owners. |
| Planned Dealer Notification Date : | MAY 16, 2025 - MAY 16, 2025 |
| Planned Owner Notification Date : | MAY 16, 2025 - MAY 16, 2025 |

* NR - Not Reported