

# Part 573 Safety Recall Report

## 25V-226

**Manufacturer Name :** Volkswagen Group of America, Inc.**Submission Date :** APR 09, 2025**NHTSA Recall No. :** 25V-226**Manufacturer Recall No. :** 916C**Manufacturer Information :****Population :****Manufacturer Name :** Volkswagen Group of America, Inc.**Number of potentially involved :** 98**Address :** 3800 Hamlin Road  
Auburn Hills MI 48326**Estimated percentage with defect :** 100 %**Company phone :** 1-800-893-5298**Vehicle Information :****Vehicle 1 :** 2025-2025 AUDI SQ6**Vehicle Type :****Body Style :****Power Train :** NR

**Descriptive Information :** The recall population was determined by production records.  
The recalled products differ from products that were not included in the recall by software parameter and production time. Vehicles not included in the recall population have the correct data set.

**SQ6:** 2**Production Dates :** JAN 10, 2025 - FEB 22, 2025**VIN Range 1 : Begin :** NR**End :** NR☐ Not sequential**Vehicle 2 :** 2025-2025 AUDI Q6**Vehicle Type :****Body Style :****Power Train :** NR

**Descriptive Information :** The recall population was determined by production records.  
The recalled products differ from products that were not included in the recall by software parameter and production time. Vehicles not included in the recall population have the correct data set.

**Q6:** 96**Production Dates :** DEC 15, 2024 - MAR 01, 2025**VIN Range 1 : Begin :** NR**End :** NR☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance :	Under certain circumstances, the rearview cameras can fail to wake-up from stand-by mode when the parking systems are activated.
FMVSS 1 :	111 - Rear visibility
FMVSS 2 :	NR
Description of the Safety Risk :	A rearview camera with a delayed or deactivated image reduces the driver's view of what is behind the vehicle, increasing the risk of a crash.
Description of the Cause :	All subject vehicles have an issue with the originally installed data set in the parking system software which can prevent the system from waking up from standby mode when the parking system is activated, or cause ethernet communication problems between the cameras and certain control units.
Identification of Any Warning that can Occur :	In some but not all cases a white warning message appears. Regardless of this, however, the malfunction is immediately apparent due to a missing camera image.

Involved Components :

Component Name 1 :	Reversing camera control unit
Component Description :	Reversing camera control unit
Component Part Number :	85E.980.568.H & N

Supplier Identification :

Component Manufacturer

Name :	Continental Automotive Systems, Inc.
Address :	One Continental Drive Auburn Hills Michigan 48326
Country :	United States

Chronology :

In December 2024, Audi started investigating this topic based on customer complaints from foreign markets. In January and February 2025, workshops and discussions with the responsible supplier were conducted to analyze and define the issue and possible solutions. In March 2025, the affected field population was analyzed and determined, and the planning of implementing a software fix into an existing software update package began. On April 02, 2025, Audi determined that challenges in waking the cameras up from standby mode represented

a noncompliance with FMVSS No. 111 in the affected vehicle population and decided to recall the affected vehicles.  
As of April 09, 2025, Audi is not aware of any warranty claims, crashes or injuries due to this issue.

Description of Remedy :

Description of Remedy Program :	The rearview camera control unit on all subject vehicles will be reprogramed with a revised data set. Audi will not offer a reimbursement plan under this recall as the affected vehicles are still covered under Audi New Vehicle Limited Warranty.
How Remedy Component Differs from Recalled Component :	The revised data set record has been optimized in terms of the camera’s wake-up and also improves the communication with the control unit network to assure reliable wake-up from stand-by mode and compliance with FMVSS No. 111.
Identify How/When Recall Condition was Corrected in Production :	Since March 2025, a new software with a revised data set record has been implemented.

Recall Schedule :

Description of Recall Schedule :	Dealers: On or before April 11,2025 Owners: On or before June 06, 2025
Planned Dealer Notification Date :	APR 11, 2025 - APR 11, 2025
Planned Owner Notification Date :	JUN 06, 2025 - JUN 06, 2025

\* NR - Not Reported