

# Part 573 Safety Recall Report

## 25V-207

**Manufacturer Name :** Starcraft RV**Submission Date :** APR 03, 2025**NHTSA Recall No. :** 25V-207**Manufacturer Recall No. :** 9902624**Manufacturer Information :****Manufacturer Name :** Starcraft RV**Address :** 903 South Main Street

P.O. Box 460 Middlebury IN 46540

**Company phone :** 800-945-4787**Population :****Number of potentially involved :** 15**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2025-2025 Starcraft RV Autumn Ridge**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** Jayco Inc. determined the population from production records.**Production Dates :** NOV 19, 2024 - FEB 18, 2025**VIN Range 1 : Begin :** 1SABU0BR4S1B55055 **End :** 1SABU0BRXS1B55108 ☒ Not sequential**Description of Defect :****Description of the Defect :** The safety chains on these trailers are rated at 7600 lbs. and the Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. In the event of a trailer detachment, the underrated safety chains may fail.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** If the safety chains fail in the event of a detachment, the trailer could separate from the tow vehicle, increasing the risk of a crash.**Description of the Cause :** There was a discrepancy regarding safety chain weight ratings listed on the Jayco Engineering data sheet and prints.**Identification of Any Warning that can Occur :** There is no warning.**Involved Components :**

Component Name 1 : CHAIN, SAF 27" 7600#

Component Description : CHAIN,SAFETY 27" 7600# WITH S-HOOK INCLUDED

Component Part Number : 0242380

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/11/2025, a discrepancy was reported to Jayco compliance regarding safety chain weight ratings listed on the Jayco Engineering data sheet and prints specific to the Starcraft Autumn Ridge 27BHP Travel Trailers. The investigation started immediately and found that the safety chains installed on these specific trailers are rated at 7600 lbs. and the Gross Vehicle Weight Rating (GVWR) is 7,995 lbs. Jayco Inc. engineering determined that the 7600 lbs. safety chains are underrated on these specific trailers and need to be built with the 11,700 lbs. safety chains.

3/17/2025 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.  
3/19/2025 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.  
3/27/2025 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA. Jayco Inc. is not aware of any warranty claims or injuries related to this matter.

Description of Remedy :

Description of Remedy Program : Jayco dealers will remove underrated chains (7600 lbs.) and install new safety chains rated at (11,700 lbs.). The remedy will be free of charge. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco will file completion reports.

How Remedy Component Differs from Recalled Component : The remedied component will have safety chains rated at 11,700 lbs.

Identify How/When Recall Condition was Corrected in Production : As of 3/11/25, all engineering data sheets and prints were corrected and units in production will be built with the correct 11,700 lbs. Safety chains.

Recall Schedule :

Description of Recall Schedule :	Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date :	MAY 09, 2025 - MAY 09, 2025
Planned Owner Notification Date :	MAY 09, 2025 - MAY 09, 2025

\* NR - Not Reported