

Part 573 Safety Recall Report

25E-026

Manufacturer Name : MORryde International, Inc.

Submission Date : APR 10, 2025

NHTSA Recall No. : 25E-026

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : MORryde International, Inc.

Address : 1966 Sterling Avenue
Elkhart IN 46516

Company phone : (574) 293-1581

Population :

Number of potentially involved : 10,932

Estimated percentage with defect : 2 %

Equipment Information :

Brand / Trade 1 : MORryde

Model : Clip on Bracket

Part No. : STP57-515/STP-641

Size : NR

Function : NR

Descriptive Information : • Recalling the population of parts that were sold to OEM customers based on internal information showing the first possibility of the defect happening, and the quarantining of all parts in our plant and local OEM customer plants to inspect and correct.

Production Dates : MAY 08, 2024 - APR 11, 2025

Description of Defect :

Description of the Defect : • This is a bracket that is used on the side of an RV that has a receiver for a removable step assembly to clip into. This receiver is installed using a thread locking fluid to retain the assembly. It was found that there are parts that did not have this thread locking compound installed during assembly.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : • If this receiver becomes loose while being used, it can disengage from the fastener that is used to assemble it to the bracket and disconnect from the bracket allowing the step assembly to fall from its use location. This has the potential to cause personal injury if the step is being used when this happens.

Description of the Cause : Failure to use thread locking fluid during assembly process.

Identification of Any Warning that can Occur : The receiver on the bracket can be spun which can cause it to unscrew and detach from the installed bracket.

Involved Components :

Component Name : Clip on Bracket

Component Description : Clip on Bracket

Component Part Number : STP57-515/STP-641

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

- 4/3/25: Alerted to a potential injury when step became disconnected on a unit in a dealer's lot.
- 4/4/25-4/10/25: We investigated what happened internally, auditing our inventory and uninstalled inventory at local OEM customers, to find the root cause of the issue.
- 4/8/25: Safety Committee met and agreed to issue a recall.
- 4/4/25-4/11/25: We pulled all inventory internally and at local OEM customers to inspect and rework as needed to make sure product was good.

Description of Remedy :

Description of Remedy Program : • For immediate issues, we have designed a new bracket that can be installed on units that have these parts. We are still investigating alternative methods to remedy this issue for units that are in the field and will amend this as we have alternative solutions.
* MORryde will be paying for 100% of this recall campaign, either directly to dealers and owners, or through our OEM customers.

How Remedy Component Differs from Recalled Component : The remedy components will be verified to have the required thread locking fluid.

Identify How/When Recall Condition
was Corrected in Production :

- To correct this issue we have conducted employee training and added inspections to the process to ensure this will not happen again. We are also looking into alternative ways to assemble this product that will assist in avoiding a situation like this, i.e. patched bolts with the thread locking solution already on them, or different style fastening that will not require the thread locking solution.

Recall Schedule :

Description of Recall Schedule : Our OEM RV manufacturer customers have the VINs, Dealer and Owner contact information. The OEM manufacturer will be sending out all notifications to all Dealers and Owners.

Planned Dealer Notification Date : MAY 15, 2025 - MAY 15, 2025

Planned Owner Notification Date : MAY 15, 2025 - MAY 15, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported