

Part 573 Safety Recall Report

25E-025

Manufacturer Name : Hiab USA Inc.**Submission Date :** APR 09, 2025**NHTSA Recall No. :** 25E-025**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Hiab USA Inc.**Address :** 12233 Williams Road
Perrysburg OH 43551**Company phone :** 377-5529**Population :****Number of potentially involved :** 217**Estimated percentage with defect :** 1 %**Equipment Information :****Brand / Trade 1 :** Waltco**Model :** ZS-MK2-SLI 2000-155 12V**Part No. :** N/A**Size :** NR**Function :** Slide Liftgate**Descriptive Information :** The subject lift gate is a heavy-duty slide lift with single folding platform, imported by Hiab USA from Z-Lyften, which is designed for installation on trailers and semi-trailers. Records indicate that Hiab supplied approximately 12 units to the U.S.**Production Dates :** AUG 11, 2021 - NOV 11, 2024**Brand / Trade 2 :** Waltco**Model :** ZS-MK2-STD 2000-155 12V**Part No. :** N/A**Size :** NR**Function :** Slide Liftgate**Descriptive Information :** The subject lift gate is a heavy-duty slide lift with single folding platform, imported by Hiab USA from Z-Lyften, which is designed for installation on trailers and semi-trailers. Records indicate that Hiab supplied approximately 205 units to the U.S.**Production Dates :** AUG 11, 2021 - NOV 11, 2024**Description of Defect :****Description of the Defect :** The cylinder pin on subject lift gates may have limited lubricant penetration.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Cylinder pins on lift gates with limited lubricant penetration increase the risk of seizing, which could result in an operational malfunction. Under some circumstances, the lift gate could fail during operation of lift, increasing the risk of injury to operators.

Description of the Cause : During manufacturing, lubricant may not have properly penetrated into the clearance between the cylinder pin and bore hole.

Identification of Any Warning that can Occur : Metal shavings, pin damage or bore damage may be visible.

Involved Components :

Component Name : Cylinder Pin

Component Description : Cylinder Pin

Component Part Number : 81226TL

Supplier Identification :

Component Manufacturer

Name : Z-Lyften Produktion AB

Address : Alléstigen 4
Bispgården Foreign States 844 41

Country : Sweden

Chronology :

October 15, 2024: Hiab USA learned that its European affiliate, Z-Lyften, was investigating three separate reports of a single cylinder pin seizing on a Zepro lift gate. Hiab USA imports similar lift gates as the Zepro under the Waltco brand name. Hiab quarantined all Waltco branded ZS MK2 lifts in its inventories.

October 30, 2024: Hiab USA learned of an additional pin seizure in Europe. Also learned that Z-Lyften put a new greaseable pin design into production for all Zepro ZS series MK2 lift gates.

October 2024 – February 2025: All reported seizures involved a single cylinder pin, which Hiab USA understood resulted in inhibited operation of the lift gate or potentially rendering it nonoperational. Hiab continued monitoring U.S. data.

February 23, 2025: Zepro issued a technical service bulletin in Europe to importers, distributors and dealers in Europe.

March 3, 2025: Hiab USA learned of a report from a Zepro distributor in the UK of an incident involving seizure of both cylinders, resulting in the liftgate platform dropping to the ground while it was loaded with an operator and electric pallet truck.

March – April: Hiab USA reviewed warranty, sales, and customer information for Waltco lift gates manufactured by Zepro. Hiab USA did not identify any reports of pin seizures in the U.S.

April 2, 2025: Out of an abundance of caution, Hiab USA determined to submit a report to NHTSA under 49 CFR Part 573.

Hiab is not aware of any pin seizures in subject, Waltco-branded, lift gates. Moreover, there are no reported failures or injuries involving the subject lift gates.

Description of Remedy :

Description of Remedy Program :	For lift gates sold as original equipment, the respective vehicle manufacturers will determine the potential impact on their vehicles and take appropriate steps. For lift gates Hiab USA sold for installation by end users, Hiab USA will notify the last known purchasers of subject lift gates and replace the lift gate cylinders free of charge. For pre-notification cylinder pin failures, Hiab USA will provide notice of possible reimbursement of eligible replacements, in accordance with 49 CFR 577.11.
How Remedy Component Differs from Recalled Component :	Replacement cylinder pins are designed with grooves to enhance the access of lubricants.
Identify How/When Recall Condition was Corrected in Production :	In October 2024, Z-Lyften implemented a new grooved, greaseable cylinder pin design.

Recall Schedule :

Description of Recall Schedule :	The timing of owner notifications will be determined in consultation with the affected OEMs. In cases where Hiab USA will contact owners, Hiab USA is prepared to commence owner notification on the dates noted.
Planned Dealer Notification Date :	MAY 07, 2025 - MAY 07, 2025
Planned Owner Notification Date :	MAY 14, 2025 - MAY 14, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Blaine Brothers
Address : 750 Heaton Blvd
Clearwater MN 55320

Country : US
Company Phone : 3205589966

Name : Capitol City Trailers Inc
Address : 3960 Groveport Rd.
Obetz OH 43207

Country : US
Company Phone : 6144918860

Name : Central Trailer Services Ltd
Address : 316 Adventureland Dr NE
Altoona IA 50009

Country : US
Company Phone : 8002883032

Name : Cline Truck and Equipment LLC
Address : 1609 Portland Cobalt Rd
Portland CT 06480

Country : US
Company Phone : 8603424545

Name : Diamond Parts
Address : 438 Mayfield Rd
Duncan SC 29334

Country : US
Company Phone : 8882443153

Name : Done Well Trailer & Body-Syracuse
Address : 7025 Van Buren Road
Syracuse NY 13209

Country : US
Company Phone : 3153035866

Name : Done Well Trailer & Body Paterson
Address : 70 Canal Street
Paterson NJ 07503

Country : US
Company Phone : 9735230010

Name : East Coat Trailer & Equipment Co.

Address : 3800 Jeff Adams Dr,
Charlotte MP 28206

Country : US

Company Phone : 7005964505

Name : Erie Vehicle Co.

Address : 60 East 51st
Chicago IL 60615

Country : US

Company Phone : 8885503743

Name : Fleetpride, Inc

Address : 7447 Pleasant Home Rod
Sterling OH 44276

Country : US

Company Phone : NR

Name : Florida Utility Trailers Inc,

Address : 6425E 8Th Ave
Hialeah FL 33013-1166

Country : US

Company Phone : 3058880020

Name : General Air Service and Supply Co.

Address : 1105 Zuni St
Denver CO 80204

Country : US

Company Phone : 3038927003

Name : Great Dane Trailers JB Helmuth - Arcola

Address : 60 Industrial Dr
Arcola IL 61910-3700

Country : US

Company Phone : 2172683821

Name : Hyundai Translead

Address : 1210 Air Wing Rd 101
San Diego CA 92154-7204

Country : US

Company Phone : NR

Name : Intermountain Trailer

Address : 13215 WCR 8

Fort Lupton CO 80621

Country : US

Company Phone : 3032884365

Name : Interstate Trailer & Equipment - Par

Address : 1755 Dreman Avenue

Cincinnati OH 45223-2445

Country : US

Company Phone : 5135418188

Name : J.B.H. Co. Inc

Address : NR

NR

Country : US

Company Phone : NR

Name : Jackson Truck & Trailer Repair

Address : 4984 East 400 South

Lafayette IN 47905

Country : US

Company Phone : 7654772278

Name : J-Cor Trailer

Address : 205 Robinson Dr

Fayetteville GA 30214

Country : US

Company Phone : 7709543215

Name : Manac Inc

Address : 270 Chemin Du Teremblay,

Boucherville QJ 4B 5X9

Country : CA

Company Phone : 8003617900

Name : Mickey Truck Bodies Inc

Address : 1305 Trinity Ave

High Point NC 27260

Country : US

Company Phone : 8003349061

Name : Midwest Utility Inc
Address : 15W700 N, Frontage Rd
Burr Ridge IL 60527

Country : US
Company Phone : 6307892700

Name : Morgan Body
Address : 8051 Morgan Circle
Corsicana TX 75109-9063

Country : US
Company Phone : 9038727445

Name : Morgan Corporation US
Address : 113 Morgan Way
Morgantown PA 19543-0588

Country : US
Company Phone : 6102865025

Name : Morgan Truck Body LLC
Address : 4434 Maine Avenue
Lakeland FL 33801

Country : US
Company Phone : 8636691022

Name : North Central Utility
Address : 3112 Hwy 73 North
Wisconsin Rapids WI 54495-8820

Country : US
Company Phone : 8005225661

Name : Northeast Great Dane of Auburn
Address : 442 Washington Street
Auburn MA 01501-3228

Country : US
Company Phone : 8002316343

Name : Pace Transportation Services
Address : 3235 Moline - Martin Rd,
Millbury OH 43447-9657

Country : US
Company Phone : 8008414580

Name : Peak Industrial Inc.
Address : 2424 S 5370 W
West Valley City UT 84120
Country : US
Company Phone : 8013631963

Name : Peak Trailer Group, LLC
Address : 4132 Irving Blvd
Dallas TX 75247
Country : US
Company Phone : 8008663951

Name : Preuss Inc
Address : 950 Grand Street
Brooklyn NY 11211
Country : US
Company Phone : 7183875625

Name : Professional Trailer Repair Inc
Address : 216 Little Santee Rd,
Colfax NC 27235
Country : US
Company Phone : 3367224016

Name : Reading Truck Equipment LLC
Address : 6401 Aaron Ln
Clinton MD 20735-2204
Country : US
Company Phone : 3018680540

Name : River City Body Co
Address : 2660 Commerce Blvd
Cincinnati OH 45241
Country : US
Company Phone : 5137729317

Name : Royal Truck & Trailer
Address : 5125 Clay Ave SW
Grand Rapids MI 49548-5793
Country : US
Company Phone : 6165306000

Name : Southeast Utility Trailer LLC
Address : 1150 Southcrest Drive
Stockbridge GA 30281-0188
Country : US
Company Phone : 4043634383

Name : Supreme Corporation-Moreno (Wabash)
Address : 22135 Alessandro Blvd
Moreno Valley CA 92553-8215
Country : US
Company Phone : 9516566101

Name : Thermo King of Charleston
Address : 180 Strathmore Rd
Summerville SC 29486-6947
Country : US
Company Phone : 8437445040

Name : Trailer Sales & Service Inc
Address : 2900 Nathan St
Conover NC 28613
Country : US
Company Phone : 8284651800

Name : Trudell Trailers of Minnesota Inc
Address : 9600 71st St Ne
Albertville MN 55301-3946
Country : US
Company Phone : 7634977084

Name : Universal Truck Body Sales Co Inc
Address : 961 State Route 10
Randolph NY 07869
Country : US
Company Phone : 9732529900

Name : Utility Trailers Sales Co. of Arizona
Address : 10407 W Foothill Dr
Peoria AZ 85383-2648
Country : US
Company Phone : 6022547213

Name : Utility trailer Sales of NJ

Address : 137 Crown Point Rd

Thorofare NJ 08086

Country : US

Company Phone : 8563847800

Name : W & B Service Company

Address : 5930 Benore Rd

Toledo OH 43612-3995

Country : US

Company Phone : 4197297888

Name : Zientara Fleet Equipment Inc

Address : 231059 Wellborn Rd

Wausau WI 54403

Country : US

Company Phone : 71584236363

* NR - Not Reported