

# Part 573 Safety Recall Report

## 25V-192

**Manufacturer Name :** Oshkosh Corporation**Submission Date :** MAR 27, 2025**NHTSA Recall No. :** 25V-192**Manufacturer Recall No. :** NGDV\_TSB\_034**Manufacturer Information :****Population :**

Manufacturer Name : Oshkosh Corporation

Number of potentially involved : 169

Address : 2307 Oregon Street

Estimated percentage with defect : 100 %

PO Box 2566 Oshkosh WI 54903-2566

Company phone : 920-235-9151

**Vehicle Information :**

Vehicle 1 : 2024-2025 Oshkosh Defense NGDV ICE 2WD, ICE AWD &amp; BEV 2WD

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

**Descriptive Information :** The recall population includes vehicles that were addressed at the post-assembly care area from the start of production until a re-torque process change was implemented. The recall population was determined based on manufacturing records.

Production Dates : APR 25, 2024 - FEB 27, 2025

VIN Range 1 : Begin : 10T11AAAXSE000037 End : 10T11AAA3SE000218 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** Some Next Generation Delivery Vehicles may have been manufactured with improperly torqued windshield wiper arm nuts.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** An improperly torqued windshield wiper arm nut can cause the wiper arm to become loose, which may result in the wiper arm failing to operate properly when the system is activated to clear a windshield. An improperly cleared windshield may impact driver visibility, increasing the risk of a crash.

**Description of the Cause :** In a post-assembly area, process controls did not identify the re-torquing of wiper arm nuts when wiper arms required removal.

**Identification of Any Warning that can Occur :** NR

**Involved Components :**

Component Name 1 : NUT, WLK M10-1.5 C8 MB

Component Description : M10 Locking Flange Nut

Component Part Number : 5121051

Supplier Identification :

Component Manufacturer

Name : Fastenal Company

Address : 813 Tom Cat Lane  
Spartanburg South Carolina 29307

Country : United States

Chronology :

April 2024 – a single report is received on a fielded truck where the customer reports the nut securing the wiper arm to the wiper motor shaft was loose. The nut was re-tightened and the truck resumed service.

January – February 2025 – At the Spartanburg SC assembly facility, loose wiper arm nuts are observed on three vehicles leaving a post-assembly care area. Investigation identifies that on vehicles entering the care area, if unrelated work necessitates the removal of the wiper arm assembly, upon its re-assembly process steps are not present to ensure the application of proper torque to the wiper arm nuts. Containment actions are put into place and investigation continues to understand if this condition could exist with vehicles during initial assembly or only to those that were addressed in the post-assembly care area and to understand the impact of loose wiper arm nuts on the performance of the windshield wipers.

March 2025 – Oshkosh confirms that initial assembly processes are not suspect, and the condition of loose wiper arm nuts exist only on those vehicles addressed at the post-assembly care area where work being performed necessitated the removal and re-assembly of the wiper arm system. On March 20, 2025, Oshkosh determines to file a 573 safety defect report with NHTSA. Oshkosh is aware of 1 warranty claim and 3 complaints of loose wiper arm nuts. There are no reports of crashes or injuries.

Description of Remedy :

Description of Remedy Program : The remedy will be provided at no charge. Oshkosh employees, or those at specified Vehicle Maintenance Facilities, will inspect the affected vehicles and apply the proper torque to the wiper arm nuts if necessary. Pre-notification reimbursement is not being offered because all vehicles are covered by the new vehicle warranty.

How Remedy Component Differs from Recalled Component : Vehicles produced after a post-assembly process enhancement have wiper arm nuts which are properly re-torqued upon reassembly of the wiper arm.

Identify How/When Recall Condition was Corrected in Production :	Vehicles produced after a post-assembly process enhancement implemented in February 2025 have wiper arm nuts which are properly re-torqued upon reassembly of the wiper arm.
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Recall Schedule :

Description of Recall Schedule :	Notifications to customers will be made via a customer letter. The 577 customer letter will be mailed pending NHTSA approval.
	Pre-notification reimbursement is not being offered because all vehicles are covered by the new vehicle warranty.
	Oshkosh does not sell these vehicles through dealers and no dealer notification is being provided.
Planned Dealer Notification Date :	NR - NR
Planned Owner Notification Date :	NR - NR

\* NR - Not Reported