

# Part 573 Safety Recall Report

## 25V-191

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Submission Date :** MAR 27, 2025

**NHTSA Recall No. :** 25V-191

**Manufacturer Recall No. :** 27C



### Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

### Population :

**Number of potentially involved :** 8

**Estimated percentage with defect :** 70 %

### Vehicle Information :

**Vehicle 1 :** 2025-2025 Chrysler Pacifica

**Vehicle Type :**

**Body Style :** VAN

**Power Train :** NR

**Descriptive Information :** Some 2025 MY Chrysler Pacifica Plug-In Hybrid Electric Vehicles ("PHEV") may have been produced with insufficient bolt torque on the front brake caliper bracket.

The suspect period began on December 19, 2024, when the first vehicle was produced with front caliper bracket bolts not properly torqued, and ended on December 19, 2024, when vehicles with properly torqued front caliper bracket bolts were produced. Plant production records and supplier records were used to identify the suspect population.

Similar vehicles not included in this recall were built before or after the suspect period, were built with properly torqued bolts, or were repaired prior to release from the vehicle production plant.

**Production Dates :** DEC 19, 2024 - DEC 19, 2024

**VIN Range 1 : Begin :**

NR

**End :** NR

☐ Not sequential

### Description of Defect :

**Description of the Defect :** Suspect vehicles built with front brake caliper bracket bolts not properly torqued may become separated from the steering knuckle.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** A brake caliper bracket that separates from the steering knuckle can result in reduced steering control, brake fluid leakage, diminished front braking performance, which can increase the risk of injury to occupants of the vehicle

in certain crashes.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : HEX FLANGE HEAD

Component Description : M14X1.50X40.00

Component Part Number : 06104257AA

Component Name 2 : DISC BRAKE CALIPER

Component Description : FRONT

Component Part Number : 68317913AA

## Supplier Identification :

### Component Manufacturer

Name : ZF Group

Address : 15811 Centennial Drive  
Township of Northville Michigan 48168

Country : United States

## Chronology :

On February 20, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation regarding a potential issue related to front caliper bracket bolts not being properly secured on some 2025 MY Chrysler Pacifica PHEVs.

From February 2025 to March 2025, FCA US TSRC worked with the US FCA engineering and the supplier to understand customer consequence and determine if any vehicles with suspect front brake caliper brackets left FCA US' control.

As of March 13, 2025, FCA US is aware of one warranty claim with a date of receipt of January 8, 2025, and zero field reports potentially relating to this issue for all markets.

As of March 13, 2025, FCA US is not aware of any accidents or injuries potentially relating to this issue for all markets.

On March 20, 2025, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

Description of Remedy :

Description of Remedy Program :	FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the front brake caliper brackets, and replace the front brake caliper bracket bolts and torque to the proper specification.
	FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.
How Remedy Component Differs from Recalled Component :	The remedy is to inspect and, if necessary, replace the front brake caliper brackets, and replace the front brake caliper bracket bolts and torque to the proper specification.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	**03/27/2025: FCA US will notify dealers on or about 04/03/2025 and begin notifying owners on or about 04/24/2025.
Planned Dealer Notification Date :	APR 03, 2025 - APR 03, 2025
Planned Owner Notification Date :	APR 24, 2025 - APR 24, 2025

\* NR - Not Reported