

Part 573 Safety Recall Report

25V-144

Manufacturer Name : Daimler Coaches North America

Submission Date : MAR 05, 2025

NHTSA Recall No. : 25V-144

Manufacturer Recall No. : 91.10T25237A



Manufacturer Information :

Manufacturer Name : Daimler Coaches North America

Address : 2477 Deerfield Drive

Fort Mill SC 29715

Company phone : 800-206-9728

Population :

Number of potentially involved : 162

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2025 Mercedes Benz Tourrider Business

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : MAY 03, 2021 - AUG 31, 2024

VIN Range 1 : Begin : WEBS404H0N3286453 End : WEBS40AH9S3402748 ☐ Not sequential

Vehicle 2 : 2022-2025 Mercedes Benz Tourrider Premium

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Production Dates : JUN 01, 2021 - OCT 31, 2024

VIN Range 1 : Begin : WEBS504HXN3288174 End : WEBS50AHXS3404280 ☐ Not sequential

Description of Noncompliance :

Description of the Noncompliance : It has been determined that the fixate stop bracket on the backrest of the driver's seat may not be installed. FMVSS 207 and 210 regulate the requirements for seating systems and their installation. The relevant tensile force on the backrest in the direction of travel is defined as 13,345 N in accordance with FMVSS 210 paragraph S52. The fixate stop provides an additional hard end stop to the driver's seat back frame to meet this requirement.

FMVSS 1 : 210 - Seat belt assembly anchorages

FMVSS 2 : NR

Description of the Safety Risk : Without the installation of the fixate stop, in the event of a vehicle collision, the gearing of the backrest adjustment could break and the backrest could fold forwards, which could result in the risk of a crash and therefore possible injury to the driver and other passengers and vehicles.

Description of the Cause : Fixate stop bracket may not have been installed during production.

Identification of Any Warning that can Occur : Improper tension force prevents hard stop of driver's seat frame.

Involved Components :

Component Name 1 : Fixate stop

Component Description : The fixate stop has no dedicated Daimler Buses part no. It is a separate, loose part of the complete seat assembly

Component Part Number : ISRI 6832/872 NTS, Drawing no. V00161; ISRI 6832/872 NTS, Drawing no. V00261

Supplier Identification :

Component Manufacturer

Name : ISRINGHAUSEN GmbH & Co. KG

Address : ISRINGHAUSEN-Ring 58
Lemgo Foreign States 32657

Country : Germany

Chronology :

November 15, 2024 - Defect detection by internal quality controls: November 2024 - February 2025 - Internal analysis at Daimler Buses to determine the cause and the remedy. Investigation of the affected vehicles; February 27, 2025 - Daimler Buses GmbH decided a recall regarding this issue at Mercedes-Benz Tourrider Business and Tourrider Premium coaches.

Description of Remedy :

Description of Remedy Program : Check the affected vehicles and if necessary retrofit the “fixate stop” on the driver seat

How Remedy Component Differs from Recalled Component : None.

Identify How/When Recall Condition was Corrected in Production : Check for retrofit fixate stop during production.

Recall Schedule :

Description of Recall Schedule : Daimler Coaches North America (DCNA) does not operate via a traditional "dealer" network. Dates noted are to satisfy the recall portal. Noted dates (or before) are when DCNA customers/fleet operators will be notified of affected vehicles in their fleet(s).

Planned Dealer Notification Date : MAY 01, 2025 - MAY 01, 2025

Planned Owner Notification Date : MAY 01, 2025 - MAY 01, 2025

* NR - Not Reported