

Part 573 Safety Recall Report

25V-113

Manufacturer Name : Forest River Bus, LLC**Submission Date :** FEB 21, 2025**NHTSA Recall No. :** 25V-113**Manufacturer Recall No. :** 05-1896**Manufacturer Information :**

Manufacturer Name : Forest River Bus, LLC

Address : 2367 Century Drive

Goshen IN 46528

Company phone : (800) 348-7440

Population :

Number of potentially involved : 41

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Bus LLC Starcraft Allstar Transit Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : In certain vehicles, the egress handle(s) may not be visible to an operator standing in the aisleway. The handle is assessable and operatable.

2024 STARCRAFT ALLSTAR ST93179 41

Grand Total 41

Production Dates : APR 09, 2024 - AUG 07, 2024

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : In certain vehicles, the egress handle(s) may not be visible to an operator standing in the aisleway. The handle is assessable and operatable.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If a vehicle rolls over onto the entry door or there is a fire that blocks access to the entry door, the vehicle may pose personal injury to a passenger and/or operator.

Description of the Cause : Engineering error.

Identification of Any Warning None
that can Occur :**Involved Components :**

Component Name 1 : Egress Window, Bottom Handle

Component Description : Egress Window, Bottom Handle

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On February 13, 2025, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that they received a notice from a state inspector, which indicated that a transit bus had egress handles were not visible from the aisle. OCC opened a research item into the concern.

On February 14, 2025, OCC and the plant began to identify the involved vehicles.

On February 21, 2025, Forest Rivers Corporate Safety Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to replace the existing bottom handle windows with side handle windows.

What is the Forest River Customer Service Phone Number? (800)
348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Starcraft Bus
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Egress Window, Bottom Handle
P/N – N/A

Replacement Component – Egress Window, Side Handle

The Egress Windows will now have side handles which will be visible from the aisle.

Identify How/When Recall Condition was Corrected in Production : During the conclusion of the research, the manufacturing plant began ordering and installing side handle egress windows during the week of February 17, 2025.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 02, 2025 - APR 02, 2025

Planned Owner Notification Date : APR 02, 2025 - APR 02, 2025

* NR - Not Reported