OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 25V-112

Manufacturer Name: Forest River, Inc.
Submission Date: FEB 21, 2025
NHTSA Recall No.: 25V-112



#### **Manufacturer Information:**

## Population:

Manufacturer Name: Forest River, Inc.

Manufacturer Recall No.: 205-1897

Number of potentially involved: 7 Estimated percentage with defect: 100 %

Address: 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

## **Vehicle Information:**

Vehicle 1: 2025-2025 Forest River Inc. Coachmen Catalina ACAT35FME Travel Trailers

Vehicle Type: TRAILERS
Body Style: OTHER
Power Train: NR

Descriptive Information: The scope was determined since the inception of the model.

2025 CATALINA ACAT35FME 7 Grand Total 7

Production Dates: OCT 29, 2024 - FEB 11, 2025

## **Description of Defect:**

Description of the Defect: The Gross Vehicle Weight Rating "GVWR" printed on the FED Tag may be rated

higher than the couplers load rating.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The coupler may fail, which may increase the risk of property damage or a

crash.

Description of the Cause: Engineering Error.

Identification of Any Warning None

that can Occur:

#### **Involved Components:**

Component Name 1: Coupler, 14,000 lbs.

Component Description: Coupler, 14,000 lbs.

Component Part Number: N/A

## **Supplier Identification:**

## **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

## **Chronology:**

On February 14, 2025, Forest River's Office of Corporate Compliance ("OCC") found a vehicle with an underrated coupler capacity during a safety chain audit from a separate research concern. A research item was opened into the concern.

On February 21, 2025, Forest River's Corporate Safety Committee voted to recall. All vehicles affected are located at Dealers, none are retail sold. A Stop Sale Notice is being issued today as well.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers

and Dealers. An authorized Forest River dealer will need to perform the

remedy to replace the coupler.

What is the Forest River Customer Service Phone Number? (574)

825-4995

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only

be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Catalina

423 N Main St

Middlebury, IN 46540

How Remedy Component Differs Affected Component - Coupler, 14,000 lbs.

from Recalled Component: P/N - N/A

Replacement Component - Coupler, 21,000 lbs.

The coupler will now be properly rated for the GVWR of the vehicle.

Identify How/When Recall Condition The week of February 17, 2025, the manufacturing plant held their

was Corrected in Production: shipping yard and had all of the couplers removed and a higher rated

coupler installed by the chassis manufacturer.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date: APR 02, 2025 - APR 02, 2025 Planned Owner Notification Date: APR 02, 2025 - APR 02, 2025

\* NR - Not Reported