

Part 573 Safety Recall Report

25V-110

Manufacturer Name : Keystone RV Company

Submission Date : FEB 21, 2025

NHTSA Recall No. : 25V-110

Manufacturer Recall No. : 25-462



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 100

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2025 Keystone Outback 330RL

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models with the valance blocking the handle of a window labeled emergency exit.

Production Dates : NOV 14, 2023 - NOV 21, 2024

VIN Range 1 : Begin : 4YDT0BR26RA450396 End : 4YDT0BR24RA450834

☒ Not sequential

VIN Range 2 : Begin : 4YDT0BR20SA450027 End : 4YDT0BR26SA450386

☒ Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population may have been manufactured with a side window that is identified with an exit sticker. The side window exit handles may be blocked by the valance. These units have an exit window in the rear of the unit therefore the side window does not need to be an exit window.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If an emergency situation arises and the occupants of the vehicle attempt to use the side window as an emergency exit point, they will not be able to exit as the valance blocks the handle for the emergency egress point resulting in an increased risk of personal injury.

Description of the Cause : It has been determined that through inadvertence or error some stickers were not removed during manufacturing.

Identification of Any Warning that can Occur : The valance blocking the handle is visible.

Involved Components :

Component Name 1 : Window 48" x 29"

Component Description : Window - 48" x 29" - SP/FE - Gray 20 - Temp - Black Frame - #8800

Component Part Number : 644266

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/09/2025 – Report was made from a dealership working on a unit.

2/10/2025 – Investigation opened to determine scope and models affected.

2/13/2025– Investigation concluded and scope completed.

2/17/2025 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall.

2/20/2025 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the emergency exit sticker from the side window. Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures. Manufacturer Reimbursement Plan on file as of 10/3/2024. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The emergency exit sticker will be removed.

Identify How/When Recall Condition was Corrected in Production : The units had already left the facility.

Recall Schedule :

Description of Recall Schedule :	Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date :	APR 04, 2025 - APR 04, 2025
Planned Owner Notification Date :	APR 04, 2025 - APR 04, 2025

* NR - Not Reported