

# Part 573 Safety Recall Report

## 25V-103

**Manufacturer Name :** Volkswagen Group of America, Inc.

**Submission Date :** FEB 19, 2025

**NHTSA Recall No. :** 25V-103

**Manufacturer Recall No. :** 91SB



### Manufacturer Information :

Manufacturer Name : Volkswagen Group of America, Inc.

Address : 3800 Hamlin Road  
Auburn Hills MI 48326

Company phone : 1-800-893-5298

### Population :

Number of potentially involved : 8,237

Estimated percentage with defect : 1 %

### Vehicle Information :

Vehicle 1 : 2022-2024 VOLKSWAGEN GOLF GTI

Vehicle Type :

Body Style :

Power Train : NR

**Descriptive Information :** The recall population was determined by reviewing factory vehicle build and vehicle maintenance records to identify vehicles that are equipped with the entry infotainment system software versions 1766 or 1767.

Vehicles not included in this recall were built with, or updated to, entry infotainment system software version 1805.

GOLF GTI: 8237

Production Dates : OCT 15, 2021 - AUG 14, 2024

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

### Description of Noncompliance :

**Description of the Noncompliance :** On the affected vehicles, the rearview camera image may be delayed or deactivated after shifting into reverse. As a result, the rearview camera image may not meet the response time requirement of Federal Motor Vehicle Safety Standard No. 111, Rear Visibility.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

**Description of the Safety Risk :** A rearview camera with a delayed or deactivated image can reduce the information available to the driver of what is behind the vehicle, increasing the risk of a crash or injury to people outside the vehicle.

**Description of the Cause :** Based on consideration of field complaints of rearview camera issues and comparisons to the updated software version, it is assumed that the affected versions of the software contained certain bugs that could lead to a delayed

Identification of Any Warning that can Occur :

rearview image or blackscreen when reversing, which is not compliant with FMVSS No. 111  
If the recall condition is present in the vehicle, the driver may notice that there is no rearview image displayed after engaging the reverse gear or pressing the parking assistance button. Should this occur, owners are advised to use extra caution when reversing, and to contact an authorized dealer.

Involved Components :

Component Name 1 : MIB 3 entry infotainment

Component Description : Infotainment system

Component Part Number : 5H0035871

Supplier Identification :

Component Manufacturer

Name : Panasonic Automotive Systems

Address : U Panasonicu 266  
Pardubice Foreign States 530 06

Country : Czech Republic

Chronology :

Please see chronology document uploaded to NHTSA portal.

Description of Remedy :

Description of Remedy Program : At no cost to owners, authorized dealers will provide updated camera control unit software. Volkswagen will not offer a reimbursement plan under this recall because the affected vehicles are within the new vehicle limited warranty period.

How Remedy Component Differs from Recalled Component : The recalled component contains the software version 1766 otr 1776 ; the remedy for this recall is the update to software version 1805.

Identify How/When Recall Condition was Corrected in Production : 'The SW version 1805 was first introduced to vehicles with production date of March 28, 2024.

Recall Schedule :

Description of Recall Schedule :	Dealers: February 21, 2025
	Owners: On or before April 11, 2025
Planned Dealer Notification Date :	FEB 21, 2025 - FEB 21, 2025
Planned Owner Notification Date :	APR 11, 2025 - APR 11, 2025

\* NR - Not Reported