

Part 573 Safety Recall Report

25V-097

Manufacturer Name : Thor Motor Coach**Submission Date :** FEB 17, 2025**NHTSA Recall No. :** 25V-097**Manufacturer Recall No. :** RC000322**Manufacturer Information :**

Manufacturer Name : Thor Motor Coach

Address : PO Box 1486

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Population :

Number of potentially involved : 637

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Gemini & Compass all

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : It has been discovered that on certain MY 2023 Gemini and Compass Motorhomes, the Solar Panel mounts may become loose. The washers used in conjunction with the bolts securing the solar panel to the roof bracket were not used.

Production Dates : FEB 15, 2022 - FEB 23, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : It has been determined washers were not used to secure the solar panel to the roof bracket.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The solar panel may detach from the roof which could lead to an accident, property damage, and/or personal injury.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Solar Panel
Component Description : Solar Panel
Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

1/6/2025 TMC claim search revealed an elevated solar panel detachment concern.
2/12/2025 TMC safety committee investigated and found the installation of the solar panel was inadequate during production. This prompted a unanimous vote to initiate a recall.

Description of Remedy :

Description of Remedy Program : TMC will have the solar panel inspected for proper installation, and if needed, add washers to the roof mounting brackets free of charge to owners.
How Remedy Component Differs from Recalled Component : NR
Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.
Planned Dealer Notification Date : MAR 10, 2025 - MAR 10, 2025
Planned Owner Notification Date : MAR 10, 2025 - MAR 10, 2025

* NR - Not Reported