

Part 573 Safety Recall Report

25V-076

Manufacturer Name : Gillig, LLC

Submission Date : FEB 25, 2025

NHTSA Recall No. : 25V-076

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Gillig, LLC

Address : 451 Discovery Drive

Livermore CA 94551

Company phone : 1-800-735-1500

Population :

Number of potentially involved : 91

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2024 GILLIG Low Floor

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : GILLIG is recalling a limited population of transit buses due to potential failure of ceiling monitor fasteners.

Production Dates : SEP 20, 2019 - AUG 28, 2024

VIN Range 1 : Begin : 15GGD3119K3194002 End : 15GGD281XR3199705 Not sequential

Description of Defect :

Description of the Defect : GILLIG had determined that the rivet-nut fasteners used to secure the TFT monitor to the bus interior ceiling may fail, causing the monitor to detach from its location. As a result, GILLIG has decided to voluntarily initiate a safety recall campaign of the vehicle population that may be affected by the issue.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A sudden failure of the securement hardware of the TFT ceiling monitor may cause the equipment to detach and cause severe injury to the bus driver or passengers

Description of the Cause : NR

Identification of Any Warning that can Occur : GILLIG is not aware of any early warning that can Occur :

Involved Components :

Component Name 1 : rivet-nut fastener

Component Description : Attachment hardware for ceiling TFT screen

Component Part Number : 54-22701-018

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

07/10/2024 GILLIG received formal communication from a customer of failed monitor fasteners on a vehicle causing partial detach of the equipment from the ceiling. Initial inspection indicated an improper installation of the fastening nut. GILLIG inspected the fleet and initially closed the case.

12/2/2024 A second failure was reported on a vehicle where the ceiling monitor was reported as totally unfastened from the ceiling. The inspection found the rivet-nut fasteners did not have adequate installation depth to hold the monitor attached to the ceiling. GILLIG engineering recommended a different part number to be used in lieu of the original.

02/05/2025 GILLIG completed population analysis and identified 91 vehicles potentially affected by the issue.

02/06/2025 GILLIG's Safety Committee decided to file a formal Safety recall with NHTSA.

Amended on 2/25/2025: GILLIG received a total of two reports from one customer related to this issue.

The first report was received on 7/10/2024 in form of an email and related to vehicle serial# 200281 where a loose

monitor mount was observed, due to rivet-nut fasteners installed incorrectly. The customer performed repairs no

warranty claim was filed. Customer performed inspection of the rest of fleet (14 units total) all units passed inspection.

The second report was received on 12/2/2024 from the same customer, related to vehicle serial# 200277 that had the

monitor become detached from ceiling. No injury reports, nor warranty claims and no other information from other

customers related to this issue were received.

Description of Remedy :

Description of Remedy Program : All vehicle owners involved will be notified of the recall and all affected vehicles will be corrected at no cost to the customer. All vehicles recalled will be equipped with a different rivet-nut fastener part number which will deliver the required installation depth. Pursuant to 49 CFR 577.11(e), Gillig requests to be exempted from providing a pre-notification reimbursement plan. Pre-notification product failures would have been addressed under the terms of Gillig's warranty.

How Remedy Component Differs from Recalled Component : A new rivet-nut part number# 54-22701-018 in lieu of the original 54-13104-038

Identify How/When Recall Condition was Corrected in Production : Last affected bus was built on 08/28/2024. Any bus built after the containment date is not affected by the issue.

Recall Schedule :

Description of Recall Schedule : Recall notices will be sent as soon as NHTSA approves the draft letter. GILLIG does not have a dealer network. Therefore, dealer notification is not required for this recall.

Planned Dealer Notification Date : MAR 15, 2025 - MAR 15, 2025

Planned Owner Notification Date : MAR 15, 2025 - MAR 15, 2025

* NR - Not Reported