

Part 573 Safety Recall Report

25V-072

Manufacturer Name : Jayco, Inc.**Submission Date :** FEB 07, 2025**NHTSA Recall No. :** 25V-072**Manufacturer Recall No. :** 9903619**Manufacturer Information :**

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 1,106

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2025 Entegra Coach Launch Class B

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : NOV 19, 2021 - JAN 30, 2025

VIN Range 1 : Begin : 1JSPEBBH2M1SY8055 End : 1JSPEBBH2S1S18052 Not sequential

Vehicle 2 : 2022-2022 Entegra Coach Launch LE Class B

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : JUN 24, 2022 - JUN 29, 2022

VIN Range 1 : Begin : 1JSPEBBH1N1VY8073 End : 1JSPEBBH6N1VY8067 Not sequential

Vehicle 3 : 2021-2025 Jayco Terrain Class B

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : NOV 19, 2021 - FEB 04, 2025

VIN Range 1 : Begin : 1UJPBBH3M1SY4069 End : 1UJPBBH1S1S14051 Not sequential

Vehicle 4 : 2022-2022 Jayco Terrain LE Class B

Vehicle Type : LIGHT VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Jayco Inc. has determined the population from our production records.

Production Dates : JUN 23, 2022 -JUN 28, 2022

VIN Range 1 : Begin : 1UJPBBH3N1VY4051 End : 1UJPBBH6N1VY4058 Not sequential

Description of Defect :

Description of the Defect : Certain units built with slotted grey tank supports that could move and lead to incidental contact between the grey tank supports and the OEM fuel tank. A damaged fuel tank could result in a fuel leak and in the presence of an ignition source could cause a fire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A damaged fuel tank could result in a fuel leak and in the presence of an ignition source could cause a fire.

Description of the Cause : Engineering design error

Identification of Any Warning that can Occur : Visually you may see rub marks on the OEM fuel tank from the grey tank supports making incidental contact.

Involved Components :

Component Name 1 : U-Channel Support

Component Description : U-CHANNEL, ALUMINUM .50X1.50X11 GAUGEX15.00 WITH SLOT.

Component Part Number : 2017224

Component Name 2 : U-Channel Support

Component Description : U-CHANNEL, ALUMINUM .50X1.50X11 GAUGEX15.00 WITH TUBE BLACK

Component Part Number : 2067445

Component Name 3 : L-Bolt Rod

Component Description : BOLT, L .38X8.00 ZINC

Component Part Number : 2017135

Component Name 4 : L-Bolt Rod

Component Description : BOLT, L .38X12.00 ZC

Component Part Number : 2017136

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

9/4/2024 Jayco engineering notified Jayco Compliance by email regarding a concern that the grey tank mounting brackets could have incidental contact with the OEM Fuel Tank.

9/9/2024 The Warranty Incident Review Committee (WIRC) discussed the incident and elevated it to CPAC.

9/18/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and opened an investigation needing more information from Engineering. Testing and evaluation of the design begins in Engineering.

1/22/2024 The Corrective Preventive Action Committee (CPAC) discussed the incident and elevated it to SSC.

1/31/2025 The Safety Steering Committee (SSC) met and voted to proceed with filing a safety recall with NHTSA.

Jayco is aware of only 1 claim where the slotted grey tank supports moved that led to incidental contact between the grey tank support and the OEM fuel tank.

Description of Remedy :

Description of Remedy Program : Jayco Inc. dealers will install the newly designed grey tank support brackets without slots and new support rods. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. This repair will be performed at no charge. Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : The remedied component will have the newly designed grey tank support brackets without slots and new support rods.

Identify How/When Recall Condition was Corrected in Production : Current completed production units have been remedied with the newly designed grey tank support brackets without slots and new support rods prior to shipping. All future builds in production will have the new grey tank support brackets and new rods starting 2-17-25.

Recall Schedule :

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date : MAR 28, 2025 - MAR 28, 2025

Planned Owner Notification Date : MAR 28, 2025 - MAR 28, 2025

* NR - Not Reported