

# Part 573 Safety Recall Report

## 25E-010

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Submission Date :** FEB 13, 2025

**NHTSA Recall No. :** 25E-010

**Manufacturer Recall No. :** 12C



### Manufacturer Information :

**Manufacturer Name :** Chrysler (FCA US, LLC)

**Address :** 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

**Company phone :** 1-800-853-1403

### Population :

**Number of potentially involved :** 196

**Estimated percentage with defect :** 1 %

### Equipment Information :

**Brand / Trade 1 :** MOPAR

**Model :** CENTER STACK UPR DISPLAY W/BEZEL

**Part No. :** 68375145AG

**Size :** NR

**Function :** NR

**Descriptive Information :** Some disassociated center stack displays ("DCSD's") may have been built with a transistor that may overheat and prevent the rearview image from displaying on the media screen.

The suspect part population includes DCSDs built from June 24, 2021, through January 14, 2022, and was determined using supplier shipment records and sales records of the suspect parts.

Similar DCSDs not included in the recall were manufactured before or after the suspect period or were built with a properly functioning DCSD.

The total affected parts for this part number is 29.

**Production Dates :** JUN 24, 2021 - JAN 14, 2022

Brand / Trade 2 : MOPAR

Model : CENTER STACK UPR DISPLAY W/BEZEL

Part No. : 68375145AH

Size : NR

Function : NR

Descriptive Information : Some DCSD's may have been built with a transistor that may overheat and prevent the rearview image from displaying on the media screen.

The suspect part population includes DCSDs built from January 19, 2022, through April 26, 2022, and was determined using supplier shipment records and sales records of the suspect parts.

Similar DCSDs not included in the recall were manufactured before or after the suspect period or were built with a properly functioning DCSD.

The total affected parts for this part number is 41.

Production Dates : JAN 19, 2022 - APR 26, 2022

Brand / Trade 3 : MOPAR

Model : CENTER STACK UPR DISPLAY W/BEZEL

Part No. : 68474166AG

Size : NR

Function : NR

Descriptive Information : Some DCSD's may have been built with a transistor that may overheat and prevent the rearview image from displaying on the media screen.

The suspect part population includes DCSDs built from June 28, 2021, through January 14, 2022, and was determined using supplier shipment records and sales records of the suspect parts.

Similar DCSDs not included in the recall were manufactured before or after the suspect period or were built with a properly functioning DCSD.

The total affected parts for this part number is 48.

Production Dates : JUN 28, 2021 - JAN 14, 2022

Brand / Trade 4 : MOPAR

Model : CENTER STACK UPR DISPLAY W/BEZE

Part No. : 68474166AH

Size : NR

Function : NR

Descriptive Information : Some DCSD's may have been built with a transistor that may overheat and prevent the rearview image from displaying on the media screen.

The suspect part population includes DCSDs built from January 14, 2022, through April 28, 2022, and was determined using supplier shipment records and sales records of the suspect parts.

Similar DCSDs not included in the recall were manufactured before or after the suspect period or were built with a properly functioning DCSD.

The total affected parts for this part number is 78.

Production Dates : JAN 14, 2022 - APR 28, 2022

## Description of Noncompliance :

Description of the Noncompliance : Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect components, when installed in a vehicle, may not display the rearview image during a backing event.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : None prior to failure. However, the driver will notice that the rearview image is not displayed when the vehicle is placed into reverse.

## Involved Components :

Component Name : DISPLAY

Component Description : CENTER STACK UPR DISPLAY W/BEZEL

Component Part Number : 68375145AG / 68375145AH / 68474166AG / 68474166AH

### Supplier Identification :

#### Component Manufacturer

Name : Alps Alpine North America, Inc.

Address : 1500 Atlantic Blvd.

Auburn Hills Michigan 48367

Country : United States

### Chronology :

On March 15, 2023, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization was notified of a potential issue related to the rearview camera image not displaying during a backing event in some 2022 MY Jeep Grand Cherokee and 2021 through 2022 MY Jeep Grand Cherokee L vehicles.

From March 2023, through September 2023 FCA US TSRC reviewed warranty data, field records, and customer assistance records to understand potential customer consequence.

From September 2023, through March 2024, FCA US TSRC held regular meetings with FCA US Engineering and Supplier Quality to understand all potential failure modes of the issue and whether the behavior is regulated by FMVSS No.111.

From March 2024, through September 2024, FCA US TSRC held regular meetings with FCA US Engineering and Supplier Quality to determine the suspect population.

From October 2024, through January 2025, FCA US TSRC received new information and held regular meetings with FCA US Engineering and Supplier Quality to revisit aspects of the failure mode, analyze data, and determine its effect on the suspect population.

On January 22, 2025, the FCA US TSRC organization recognized the DCSD may fail internally on certain vehicles resulting in the DCSD not displaying the rearview image, potentially causing a noncompliance with FMVSS No.111.

On February 06, 2025, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected units.

Description of Remedy :

Description of Remedy Program :	FCA US will conduct a voluntary safety recall on all affected equipment to repurchase if not installed on a vehicle, or inspect and, if necessary, replace the DCSD if installed on a vehicle.
	FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.
How Remedy Component Differs from Recalled Component :	Remedy component is a DCSD that does not contain a suspect transistor.
Identify How/When Recall Condition was Corrected in Production :	NR

Recall Schedule :

Description of Recall Schedule :	**02/13/2025: FCA US will notify dealers on or about 02/14/2025 and begin notifying owners on or about 03/13/2025.
Planned Dealer Notification Date :	FEB 14, 2025 - FEB 14, 2025
Planned Owner Notification Date :	MAR 13, 2025 - MAR 13, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :	NR
Address :	NR
	NR
Country :	NR
Company Phone :	NR

\* NR - Not Reported