

Part 573 Safety Recall Report

25E-009

Manufacturer Name : Firefly Integrations, LLC**Submission Date :** FEB 06, 2025**NHTSA Recall No. :** 25E-009**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Firefly Integrations, LLC**Address :** 1013 Elroy Drive
Middlebury IN 46540**Company phone :** (574) 825-4600**Population :****Number of potentially involved :** 13**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** Multiplex ECM Programming**Model :** G12**Part No. :** 130010113A**Size :** 8.75" X 5.75"**Function :** NR**Descriptive Information :** Recall including only Thor Gas units utilizing Gold G12 with 38XL floorplan**Production Dates :** JUN 13, 2024 - JAN 31, 2025**Description of Defect :****Description of the Defect :** Programming Allows user to extend awning when it shouldn't.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** User is able to extend the awning when it should be locked out.**Description of the Cause :** It has been identified that there was a programming issue which would allow a user to deploy their awning when they should be locked out.**Identification of Any Warning** NR
that can Occur :**Involved Components :**

Component Name : G12

Component Description : Electronic Control Module (ECM)

Component Part Number : 130010113A

Supplier Identification :

Component Manufacturer

Name : Firefly Integrations

Address : 1013 Elroy dr.
Middlebury Indiana 46540

Country : United States

Chronology :

Jan 30 Internal testing at Firefly Integrations found possible awning program issue. Jan 31 Issue was confirmed, and programming update began. Jan 31 Firefly Integrations communicated with Thor engineering about the confirmed issues. Feb 3 Firefly Integrations notified Thor Motor Coach compliance of the issue.

Description of Remedy :

Description of Remedy Program : Manufacturing notification to be sent on 2/4/25
Owner notification to be sent 3/12/25

How Remedy Component Differs from Recalled Component : The remedy component is distinguishable on the central control screen as version 9.14. The recalled component will only be present on floorplan 38XL and will be distinguishable on the central control screen as versions 9.10-9.13

Identify How/When Recall Condition was Corrected in Production : Friday, January 31 the issues was confirmed. Monday February 3 the programming update 9.14 was released. Tuesday February 4th Firefly sent technicians to Thor Motor Coach to update hardware with new programming.

Recall Schedule :

Description of Recall Schedule : Thor Motor Coach Engineering was notified of the issue Jan 31. Feb 3 Thor Motor Coach compliance office was notified of the issue. Feb 4 Notification letter was given to Thor Motor Coach Compliance office. March 12 Notification letters will be sent to dealers and owners.

Planned Dealer Notification Date : MAR 12, 2025 - MAR 26, 2025

Planned Owner Notification Date : FEB 12, 2025 - FEB 26, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : Thor Motor Coach

Address : 701 Country Rd 15
Elkhart IN 46516

Country : US

Company Phone : 5745842081

* NR - Not Reported