

Part 573 Safety Recall Report

25V-054

Manufacturer Name : Highland Ridge RV**Submission Date :** FEB 04, 2025**NHTSA Recall No. :** 25V-054**Manufacturer Recall No. :** 9904618**Manufacturer Information :**

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

Population :

Number of potentially involved : 89

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2025-2025 Highland Ridge Open Range 3X

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Jayco Inc. determined the population from production records.

Production Dates : JUN 18, 2024 - DEC 19, 2024

VIN Range 1 : Begin : 58TCM0BV2S3B63050 End : 58TCM0BV8S3B63148 ☒ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Certification labels have the incorrect tire aspect ratio listed. Labels show the incorrect tire aspect ratio of 85 instead of the correct tire aspect ratio of 80. As a result, the labels fail to comply with the requirement of the 49 CFR Part 567 Certification 567.4

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The owner referencing the certification label may install the incorrect tire(s) at the time of replacement. This may compromise handling which can increase the risk of a crash.

Description of the Cause : Engineering data entry printing error with the incorrect tire aspect ratio listed.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Certification label

Component Description : Certification label

Component Part Number : No Part # - Labels are printed in Jayco Production

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On January 28, 2025, Jayco Inc. compliance department was notified that the Certification labels on the Open Range 3X have different size tires listed on the label than what is actually installed on the unit. Labels show the incorrect tire aspect ratio of 85 instead of the correct tire aspect ratio of 80. Jayco Inc. compliance team opened an investigation.

On January 28, 2025, Jayco engineering confirmed that the tire labels were printed in error showing the incorrect tires ST235/85R16H listed on the certification labels and should have been ST235/80R16H, which are the correct tires that were installed on the units. Our internal investigation determined the scope of units affected by the engineering data entry printing error with the incorrect tire aspect ratio.

On January 30, 2025 the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On January 31, 2025 the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On January 31, 2025 the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with requirement of the 49 CFR Part 567 Certification 567.4. There are 3 warranty claims associated with this recall.

Description of Remedy :

Description of Remedy Program : Jayco Inc. dealers and retail owners will adhere certification labels showing the correct tire aspect ratio of 80 on all affected units. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component : Certification labels adhered will show the correct tire aspect ratio of 80.

Identify How/When Recall Condition was Corrected in Production : As of January 28, 2025, Jayco production has installed the certification labels with the correct tire aspect ratio of 80 listed.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date : FEB 28, 2025 - FEB 28, 2025
Planned Owner Notification Date : FEB 28, 2025 - FEB 28, 2025

* NR - Not Reported