

# Part 573 Safety Recall Report

# 25V-051

**Manufacturer Name :** Roadtrek Inc.

**Submission Date :** JAN 31, 2025

**NHTSA Recall No. :** 25V-051

**Manufacturer Recall No. :** 2025-01



## Manufacturer Information :

**Manufacturer Name :** Roadtrek Inc.

**Address :** 20 Tyler Street

Cambridge 00 N1T0E4

**Company phone :** 519-745-1160

## Population :

**Number of potentially involved :** 31

**Estimated percentage with defect :** 100 %

## Vehicle Alterer Information :

**Vehicle 1 :** 2023-2025 Westfalia Wave

**Descriptive Information :** During the quality audit, it was noticed that the weight specification on OCCC (Occupant & Cargo Carrying Capacity) and 'vehicle weight label' for Westfalia Wave 'pop-top' option was not showing correct weight capacity. Since 'pop-top' option weights more than the non 'pop-top' version by 191lbs, the owners can potentially exceed weight limit to the 'pop-top' version which can extensive damage to tires, suspension, brakes.

**Production Dates :** MAY 09, 2024 - JAN 31, 2025

## Description of Defect :

**Description of the Defect :** During the quality audit, it was noticed that the weight specification on OCCC (Occupant & Cargo Carrying Capacity) and 'vehicle weight label' for Westfalia Wave 'pop-top' option was not showing correct weight capacity. Since 'pop-top' option weights more than the non 'pop-top' version by 191lbs, the owners can potentially exceed weight limit to the 'pop-top' version which can extensive damage to tires, suspension, brakes.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** the owners can potentially exceed weight limit of the chassis those equipped with the 'pop-top' version which can extensive damage to tires, suspension, brakes.

**Description of the Cause :** Since 'pop-top' option weights more than the non 'pop-top' version by 191lbs, the owners can potentially exceed weight limit to the 'pop-top' version which can extensive damage to tires, suspension, brakes.

**Identification of Any Warning that can Occur :** Since 'pop-top' option weights more than the non 'pop-top' version by 191lbs, the owners can potentially exceed weight limit to the 'pop-top' version which can extensive damage to tires, suspension, brakes.

## Involved Components :

Component Name : OCCC label

Component Description : Vehicle Weight Label

Component Part Number : 208015500

## Supplier Identification :

### Component Manufacturer

Name : Roadtrek Inc.

Address : 20 Tylar Street

Cambridge Foreign States N1T0E4

Country : Canada

## Chronology :

During the quality audit on 30Jan2025, it was noticed that the weight specification on OCCC(Occupant & Cargo Carrying Capacity) and 'vehicle weight label' for Westfalia Wave 'pop-top' option was not showing correct weight capacity. Since 'pop-top' option weights more than the non 'pop-top' version by 191lbs, the owners can potentially exceed weight limit to the 'pop-top' version which can extensive damage to tires, suspension, brakes.

## Description of Remedy :

Description of Remedy Program : All Westfalia Wave vehicles produced will need to have the updated labels on the vehicle. All labels will be mailed to dealers/owners via CanadaPost.

How Remedy Component Differs from Recalled Component : The updated labels do not exist on the vehicles produced before this recall was issued.

Identify How/When Recall Condition was Corrected in Production : Effective the week of 27thJan2025, all vehicles will have the correct labels

## Recall Schedule :

Description of Recall Schedule : All owner/Dealer letters will be mailed out by 21stFeb2025

Planned Dealer Notification Date : FEB 14, 2025 - FEB 21, 2025

Planned Owner Notification Date : FEB 14, 2025 - FEB 21, 2025

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported