

Part 573 Safety Recall Report

25V-045

Manufacturer Name : Autocar, LLC**Submission Date :** JAN 30, 2025**NHTSA Recall No. :** 25V-045**Manufacturer Recall No. :** ACTT-2501**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 130

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2025 Autocar ACTT (Xspotter)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All Autocar Electric ACTT (E-ACTT) vehicles are included.

Production Dates : FEB 21, 2022 - DEC 02, 2024

VIN Range 1 : Begin : 5V4G4LN28PH239062 End : 5V4H4LN21SH251969 ☒ Not sequential**Description of Defect :**

Description of the Defect : A software error may allow the vehicle to stall and roll back on an incline.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the vehicle stalls and rolls back on an incline it could increase the risk of a crash.

Description of the Cause : A software error occurred to allow the vehicle to roll back on an incline.

Identification of Any Warning : None
that can Occur :**Involved Components :**

Component Name 1 : Autocar Software

Component Description : Software - Autocar Proprietary

Component Part Number : No part numbers are assigned.

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

December 10, 2024, Autocar personnel identified a stall condition exists, if the vehicle rolls opposite of the selected direction during attempted acceleration and began investigation. January 23, 2025, the investigation was completed, and all relevant information presented to Autocar’s management team, out of an abundance of caution, Autocar decided to perform a voluntary Safety Recall for all affected vehicles. We have no known cases, claims or complaints.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle’s owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar’s General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The vehicle software will be updated at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : The vehicle software will be updated prior to shipment for all in-house units and a clean point established for production January 30, 2025.

Recall Schedule :

Description of Recall Schedule :	Dealer and owner notifications will begin March 27, 2025, and end March 28, 2025.
Planned Dealer Notification Date :	MAR 27, 2025 - MAR 28, 2025
Planned Owner Notification Date :	MAR 27, 2025 - MAR 28, 2025

* NR - Not Reported