

Part 573 Safety Recall Report

25V-044

Manufacturer Name : Autocar, LLC

Submission Date : JAN 30, 2025

NHTSA Recall No. : 25V-044

Manufacturer Recall No. : ACX-2501



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 2

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2025 Autocar ACX (Xpeditor)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : CNG/LPG

Descriptive Information : All Autocar ACX (Xpeditor) non-front loader vehicles manufactured with the suspect front radar software are included.

Production Dates : JUL 31, 2024 - OCT 21, 2024

VIN Range 1 : Begin : 5VCACSCE9RC250334 End : 5VCACSCE9SC252008 ☒ Not sequential

Description of Defect :

Description of the Defect : The front radar does not function.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the front radar does not function it could increase the risk of a crash.

Description of the Cause : A software error occurred.

Identification of Any Warning : None
that can Occur :

Involved Components :

Component Name 1 : Autocar Software

Component Description : Software - Autocar Proprietary

Component Part Number : No part numbers are assigned

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

November 14, 2024, Autocar personnel identified the front radar inoperative and began investigation. January 23, 2025, the investigation was completed, and all relevant information presented to Autocar’s management team, out of an abundance of caution, Autocar decided to perform a voluntary Safety Recall for all affected vehicles. We have no known cases, claims or complaints.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle’s owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar’s General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13

How Remedy Component Differs from Recalled Component : The front radar software will be updated at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : The front radar software was updated and a clean point established for production November 25, 2024.

Recall Schedule :

Description of Recall Schedule : The Dealer and owner notifications will begin March 27, 2025, and end March 28, 2025.

Planned Dealer Notification Date : MAR 27, 2025 - MAR 28, 2025

Planned Owner Notification Date : MAR 27, 2025 - MAR 28, 2025

* NR - Not Reported