

# Part 573 Safety Recall Report

## 25V-036

**Manufacturer Name :** Autocar, LLC

**Submission Date :** JAN 28, 2025

**NHTSA Recall No. :** 25V-036

**Manufacturer Recall No. :** DC-2502



### Manufacturer Information :

**Manufacturer Name :** Autocar, LLC

**Address :** 551 S WASHINGTON STREET  
HAGERSTOWN IN 47346

**Company phone :** 7654895499

### Population :

**Number of potentially involved :** 958

**Estimated percentage with defect :** 22 %

### Vehicle Information :

**Vehicle 1 :** 2020-2026 Autocar DC (Legend)

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** All DC (Legend) vehicles manufactured with the suspect cab shock absorber bracket fasteners are included.

**Production Dates :** AUG 20, 2019 - NOV 15, 2024

**VIN Range 1 : Begin :** 5VCCCLEG6LC231616 **End :** 5VCCCLEH5SC251928  Not sequential

### Description of Defect :

**Description of the Defect :** The cab shock absorber fasteners may not be properly secured.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the cab shock absorber bracket fasteners are not properly secured, the fasteners could disconnect from the vehicle and become road debris, increasing the risk of a crash.

**Description of the Cause :** A manufacturing error resulted in the cab shock absorber bracket fasteners not being properly secured.

**Identification of Any Warning that can Occur :** None

### Involved Components :

Component Name 1 : Autocar Cab Shock Absorber Bracket Fastener

Component Description : Bolt

Component Part Number : FE410143AW14

Component Name 2 : Autocar Cab Shock Absorber Bracket Fastener

Component Description : Nut

Component Part Number : FE286243BW01

## Supplier Identification :

### Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St  
Hagerstown 47346

Country : United States

## Chronology :

December 4, 2024, Autocar personnel identified loose fasteners at the cab shock absorber mounting bracket and began investigation. December 12, 2024, all in-house units were corrected, and a clean point established for production. Autocar personnel were re-trained, and processes were updated. December 12, 2024, through January 22, 2025, testing was performed to determine the loose or missing fasteners potential effects on the cab structure and results indicated no increased risk to the structure and no loss of integrity. January 23, 2025, all relevant information was presented to Autocar's management team and out of an abundance of caution, Autocar decided to perform a voluntary Safety Recall. We have no known complaints, cases, or claims.

## Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

**How Remedy Component Differs from Recalled Component :** The cab shock absorber bracket fasteners will be inspected, secured or replaced at no charge to the owner.

**Identify How/When Recall Condition was Corrected in Production :** December 12, 2024, all in-house units were corrected, and a clean point established for production. Autocar personnel were re-trained, and processes were updated.

## **Recall Schedule :**

**Description of Recall Schedule :** The Dealer and Owner notifications will begin March 27, 2025, and end March 28, 2025.

**Planned Dealer Notification Date :** MAR 27, 2025 - MAR 28, 2025

**Planned Owner Notification Date :** MAR 27, 2025 - MAR 28, 2025

\* NR - Not Reported