

Part 573 Safety Recall Report

25E-003

Manufacturer Name : Chrysler (FCA US, LLC)

Submission Date : JAN 16, 2025

NHTSA Recall No. : 25E-003

Manufacturer Recall No. : 02C



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 6,979

Estimated percentage with defect : 2 %

Equipment Information :

Brand / Trade 1 : MOPAR

Model : PTO UNIT

Part No. : 68333255AA

Size : NR

Function : NR

Descriptive Information : Some Power Transfer Units ("PTUs") may not have a fully seated input shaft snap ring.

The suspect period began on March 31, 2017 when PTUs started to be built with improperly seated snap rings and ended on November 12, 2018 when PTUs started to be built with properly seated snap rings.

Similar PTUs were built before or after the suspect period.

The total affected parts for this part number is 15.

Production Dates : MAR 31, 2017 - NOV 12, 2018

Brand / Trade 2 : MOPAR
Model : PTO UNIT
Part No. : 68307403AC
Size : NR
Function : NR

Descriptive Information : Some PTUs may not have a fully seated input shaft snap ring.

The suspect period began on October 7, 2016 when PTUs started to be built with improperly seated snap rings and ended on November 13, 2018 when PTUs started to be built with properly seated snap rings.

Similar PTUs were built before or after the suspect period. Some PTUs may not have a fully seated input shaft snap ring.

The total affected parts for this part number is 6,964.

Production Dates : OCT 07, 2016 - NOV 13, 2018

Description of Defect :

Description of the Defect : An input shaft ring that is not fully seated may allow uncontrolled movement of the input shaft inward. Uncontrolled movement leads to the potential for wear to the range shift sleeve, spline damage, and / or range fork damage which can cause an unexpected loss of motive power or loss of PARK function while stationary.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A loss of motive power can cause a vehicle crash without prior warning. A loss of PARK function can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

Description of the Cause : NR

Identification of Any Warning that can Occur : Customers may notice a Service 4WD message, noise, vibration or change in drive quality.

Involved Components :

Component Name : POWER TRANSFER UNIT

Component Description : PTO UNIT

Component Part Number : 68333255AA / 68307403AC

Supplier Identification :

Component Manufacturer

Name : AMERICAN AXLE & MANUFACTURING INC

Address : 1 DAUCH DR

DETROIT Michigan 48211-1115

Country : United States

Chronology :

See attached document titled "FCA US LLC Chronology _ 02C KL 2 Speed PTU Snap Ring - 01 16 2025 - A.pdf"

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected equipment. The remedy is under development.

FCA US submitted its General Reimbursement Plan relating to reimbursement to owners and purchasers for costs incurred for remedies in advance of the manufacturer's notification of safety-related defects and noncompliance with Federal motor vehicle safety standards in October 2024. Owners and purchasers may be eligible for reimbursement in accordance with that plan.

How Remedy Component Differs from Recalled Component : The remedy is under development.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **01/16/2025: FCA US will notify dealers on or about 01/17/2025 and begin notifying owners on or about 02/13/2025.

Planned Dealer Notification Date : JAN 17, 2025 - JAN 17, 2025

Planned Owner Notification Date : FEB 13, 2025 - FEB 13, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported