

# Part 573 Safety Recall Report

## 24V-968

**Manufacturer Name :** Storyteller Overland**Submission Date :** DEC 23, 2024**NHTSA Recall No. :** 24V-968**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Storyteller Overland**Address :** 428 Industrial Lane  
BIRMINGHAM AL 35211**Company phone :** 9997442**Population :****Number of potentially involved :** 28**Estimated percentage with defect :** 100 %**Vehicle Alterer Information :****Vehicle 1 :** 2023-2024 Storyteller Overland GXV HILT**Descriptive Information :** All GXV Hiltis are included in the recall population.**Production Dates :** NOV 22, 2023 - DEC 17, 2024**Description of Defect :****Description of the Defect :** Metal frames in the housing portion of the vehicle may not be properly bonded to ground.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** In the event of a component failure or a wiring failure that contacts a metal frame, such frames could become energized posing a risk of electrical shock.**Description of the Cause :** The vehicle's metal frames may not contain adequate grounding straps.**Identification of Any Warning** NR  
**that can Occur :****Involved Components :****Component Name :** NR**Component Description :** NR**Component Part Number :** NR

Supplier Identification :

Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

Chronology :

Through an internal engineering audit, it was discovered that the metal frames within the housing portion of the vehicle may not be properly grounded. The electrical engineer who discovered the issue presented to Storyteller's Safety Committee on December 19, 2024, and the Safety Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Storyteller will provide free of charge additional bonding wires for the electrical cabinet frames to ensure adequate grounding. If you have already paid for these repairs, please contact Storyteller at warranty@storytelleroverland.com with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frames or eligibility restrictions to get reimbursed for this repair.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : As soon as this was discovered, Storyteller began adding additional bonding wires in production.

Recall Schedule :

Description of Recall Schedule : Notification letters will be sent within the 60-day requirement.

Planned Dealer Notification Date : FEB 20, 2025 - FEB 21, 2025

Planned Owner Notification Date : FEB 20, 2025 - FEB 21, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported