Part 573 Safety Recall Report

Daimler Vans USA, LLC
DEC 19, 2024
24V-930
VS3BELKOM

Manufacturer Information :

Manufacturer Name : Daimler Vans USA, LLC Address : One Mercedes-Benz Drive Sandy Springs GA 30328 Company phone : 8777628267

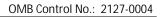
Vehicle Information :

Vehicle 1:	2019-2022 Mercedes-Benz	z Sprinter	
Vehicle Type :			
Body Style :			
Power Train :	NR		
Descriptive Information :	The recall population was	determined through pro	duction records.
Production Dates :	SEP 07, 2018 - JUN 01, 202	2	
VIN Range 1:	Begin : NR	End: NR	☐ Not sequential

Population :

Description of Noncompliance :

-	Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Sprinter vehicles (907 platform), the coding of the software of the instrument cluster might not meet specifications.
FMVSS 1 :	101 - Control and displays
FMVSS 2 :	NR
Description of the Safety Risk :	In this case, the illumination level of the instrument cluster might not be manually adjustable and, depending on the equipment variant, may be permanently set to the brightest level. FMVSS 101 specifies that the instrument cluster must be adjustable to provide at least two levels of brightness. The illumination may be adjusted manually or automatically. Illumination of the instrument cluster that does not comport with the requirements of FMVSS 101 may increase the risk of a crash.
Description of the Cause :	Due to a deviation in the software development process, the coding of the software of the instrument cluster might not meet specifications.
Identification of Any Warning that can Occur :	The driver will not receive a warning due to the nature of the non- conformance.





Number of potentially involved : 697 Estimated percentage with defect : 100 %

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volved Components :	
Component Name 1 : Software	
Component Description : Software	
Component Part Number : A9079027607	
Component Name 2 : Software	
Component Description : Software	
Component Part Number : A9079027807	
Component Name 3: Software	
Component Description : Software	
Component Part Number : A9079027907	
Component Name 4: Software	
Component Description : Software	
Component Part Number : A9079028007	
Component Name 5 : Software	
Component Description : Software	
Component Part Number : A9079028107	
pplier Identification :	
omponent Manufacturer	
Name : Mercedes-Benz AG	
Address : NR	
NR Country : NR	

The information contained in this report was submitted pursuant to 49 CFR §573

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Chronology : See attached document	
Description of Remedy :	
Description of Remedy Program :	An authorized Mercedes-Benz Sprinter dealer will update the software coding for the instrument cluster on the affected vehicles. If a customer has already paid to have this recall condition corrected, they may be eligible to receive reimbursement.
How Remedy Component Differs from Recalled Component :	NR
0	The end of production of vehicles with the affected instrument cluster for the US market ensures that the issue will no longer occur from June 2, 2022 onwards.
Recall Schedule :	
Description of Recall Schedule :	Dealers will be notified of the pending voluntary recall campaign on Dec 20, 2024. A copy of all communications will be provided when available. Owners will be notified of the voluntary recall campaign before Feb, 7, 2024.
Planned Dealer Notification Date : Planned Owner Notification Date :	

* NR - Not Reported