

# Part 573 Safety Recall Report

## 24V-919

**Manufacturer Name :** Roadtrek Inc.

**Submission Date :** DEC 10, 2024

**NHTSA Recall No. :** 24V-919

**Manufacturer Recall No. :** 2024-01



### Manufacturer Information :

Manufacturer Name : Roadtrek Inc.

Address : 20 Tyler Street  
Cambridge 00 N1T0E4

Company phone : 519-745-1160

### Population :

Number of potentially involved : 60

Estimated percentage with defect : 100 %

### Vehicle Alterer Information :

Vehicle 1 : 2024-2025 Westfalia Wave

**Descriptive Information :** During the quality audit of the vehicle, it was noticed that the 2nd row safety seat belts were slow to retract. The passenger(s) sitting in the 2nd row seat may experience delay in retracting of the safety seat belts.

**Production Dates :** MAR 06, 2024 - DEC 09, 2024

### Description of Defect :

**Description of the Defect :** During the prepping of the 2nd row seat frame assembly, a metal bracket was missing thus allowing the seat foam to restrict retracting of the seat belts.

**FMVSS 1 :** 207 - Seating systems

**FMVSS 2 :** 209 - Seat belt assemblies

**Description of the Safety Risk :** A seat belt without proper tension may result in an increase risk of injury in the event of crash or impact.

**Description of the Cause :** While the vehicle is in motion, passengers wearing the seat belts may experience the seat belt is delayed in retracting.

**Identification of Any Warning that can Occur :** The passengers may experience a loose seat belt while wearing their seat belt.

### Involved Components :

**Component Name :** Seat Belt Guide

**Component Description :** Seat Belt Guide, Bracket

**Component Part Number :** 244601624

**Supplier Identification :****Component Manufacturer**

Name : Roadtrek Inc.  
Address : 20 Tylar Street  
Cambridge Foreign States N1T0E4  
Country : Canada

**Chronology :**

Upon quality audit on 25thNov2024, quality found a van that had a seat belt on the 2nd row seat that had delay retracting issue. After further investigation was completed and it was determined under certain conditions that the seat foam could impede with seat belt retractility.

**Description of Remedy :**

Description of Remedy Program : All Westfalia Wave vehicles produced will need to have the seat belt guide bracket added through their dealer(s).

How Remedy Component Differs from Recalled Component : The seat belt guide bracket does not exist on the vehicles produced before this recall was issued.

Identify How/When Recall Condition was Corrected in Production : Effective the week of 09thDec2024, all vehicles will have the seat belt guide bracket component.

**Recall Schedule :**

Description of Recall Schedule : All owner and dealer letters will be mailed out by 17thJan2025.

Planned Dealer Notification Date : JAN 13, 2025 - JAN 17, 2025

Planned Owner Notification Date : JAN 13, 2025 - JAN 17, 2025

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :  
Address :  
  
Country :  
Company Phone :

\* NR - Not Reported