

Part 573 Safety Recall Report

24E-101

Manufacturer Name : Prestone Products LLC**Submission Date :** DEC 16, 2024**NHTSA Recall No. :** 24E-101**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Prestone Products LLC**Address :** 6250 North River Road

Rosemount IL 60018

Company phone : 269-0750**Population :****Number of potentially involved :** 320**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** Prestone**Model :** Prestone DOT 3 Brake Fluid**Part No. :** AS402**Size :** 1 gallon**Function :** brake fluid

Descriptive Information : On November 26, 2024 Prestone was advised by O'Reilly (customer) that their Phoenix DC received Brake Fluid Bottles in Power Steering cartons. Prestone was able to determine that the issue stemmed from the production on August 13, 2024. During the bottling process, Prestone Brake fluid was bottled into Prestone DOT 3 Brake Fluid bottles. During the August 13, 2024 run 10,368 units were filled. Preliminary investigation indicates that only approximately 200-700 of the bottles were impacted.

Production Dates : AUG 13, 2024 - AUG 13, 2024**Description of Defect :**

Description of the Defect : On August 13, 2024, certain Prestone DOT 3 Brake Fluid bottles were inadvertently filled with power steering fluid.

FMVSS 1 : NR**FMVSS 2 :** NR

Description of the Safety Risk : Filling a brake fluid system with power steering fluid can damage the brake system.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name : Prestone DOT 3 Brake Fluid

Component Description : Brake fluid

Component Part Number : AS402

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

11/26/2024 Prestone was notified by O'Reilly Phoenix DC that they received Brake Fluid bottles in a power steering shipping carton.

11/27/2024 Prestone confirmed the Brake Fluid bottles O'Reilly received contained power steering fluid and initiated a voluntary recall with impacted customers of all Brake Fluid bottles produced during the August 13, 2014 packaging run.

Prestone has not received any warranty or field service claims.

Description of Remedy :

Description of Remedy Program : On November 27, 2024, all customers were advised to stop sale and quarantine brake fluid bottles, that are to be returned to Prestone for refund.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : Production issue was limited to August 13, 2024. Stop sale was issued on November 27, 2024.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : DEC 10, 2024 - DEC 20, 2024

Planned Owner Notification Date : JAN 06, 2025 - JAN 17, 2025

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : AutoZone

Address : 123 S. Front St.
Memphis TN 38103

Country : US

Company Phone : 9014956500

Name : APW KNOXSEEMAN WAREHOUSE

Address : 1073 E. Artesia Blvd.
Carson CA 90746

Country : US

Company Phone : 3108845000

Name : FACTORY MOTOR PARTS

Address : 1380 Corporate Center Curv Ste 200
Eagan MN 55121

Country : US

Company Phone : 6514544100

Name : Geniune Parts Company

Address : 2999 Wildwood Pkwy
Atlanta GA 30339

Country : US

Company Phone : 6789345000

Name : Walmart

Address : 702 SW 8th Street
Bentonville AR 72716

Country : US

Company Phone : 8009256278

Name : O'Reilly Auto Parts

Address : 233 S Patterson Ave
Springfield MO 65802

Country : US

Company Phone : 4178622674

* NR - Not Reported