

Part 573 Safety Recall Report

24V-907

Manufacturer Name : Nova Bus (US) Inc.**Submission Date :** DEC 03, 2024**NHTSA Recall No. :** 24V-907**Manufacturer Recall No. :** CR5674**Manufacturer Information :**

Manufacturer Name : Nova Bus (US) Inc.

Address : 260 Banker Road
PLATTSBURGH NY 12901

Company phone : 450-472-6410

Population :

Number of potentially involved : 24

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2024 Nova Bus LFS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : The recall population is defined by vehicles built from 09/26/2022 through 07/01/2024 assembled with Q'Straint wheelchair securement system on American Seating 3 position flip up seat.

Production Dates : SEP 26, 2022 - JUL 01, 2024

VIN Range 1 : Begin : 4RKYL82J0N9778616 End : 4RKYL82J5R9779556 Not sequential**Description of Defect :**

Description of the Defect : The subject vehicles are equipped with a wheelchair securement system to meet ADA requirements. The system is design to have 2 attachment points to secure the front of the wheelchair and 2 to secure the rear. The subject vehicles may have been manufactured with only one attachment point at the front of the wheelchair and 3 at the rear.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : With the wheelchair attachment belt in an incorrect position, the wheelchair could move more than intended while the vehicle is in motion. A wheelchair moving more than intended can lead to injury for the passenger.

Description of the Cause : Wheelchair securement point installed on wrong side of the flip-up seat.

Identification of Any Warning that can Occur : There is no warning prior to occurrence.

Involved Components :

Component Name 1 : Q'Straint Deluxe Belt System

Component Description : Longitudinal Flip-Up seat with Q'Straint Deluxe Belt System

Component Part Number : N78803-07

Supplier Identification :

Component Manufacturer

Name : American Seating

Address : 801 Broadway Ave NW
Grand Rapids Michigan 49504

Country : United States

Chronology :

September 17, 2024: Nova Bus production raises concern on wheelchair securement installation.

October 28, 2024: The issue was raised to the safety forum as a potential risk for evaluation.

November 21, 2024: Product Safety Evaluation Committee evaluates and raises to Product Safety Committee.

November 26, 2024: Product Safety Committee determination of product defect.

December 3, 2024: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the safety-related defect.

There have been no accidents or injuries related to this defect. There have been no warranty claims related to this defect.

Description of Remedy :

Description of Remedy Program : Owners will be notified. Vehicles will be recalled. Remedy program will be to remove and reinstall in the correct position the problematic wheelchair attachment point. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : Remedied component will have the wheelchair securement point located on the front leg of the flip-up seat instead of the rear one.

Identify How/When Recall Condition was Corrected in Production : Vehicles manufactured after 09/17/24 were assembled with remedied components.

Recall Schedule :

Description of Recall Schedule : Note: Nova Bus does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Owner notification will begin on or before February 1st, 2025

Planned Dealer Notification Date : DEC 06, 2024 - DEC 06, 2024

Planned Owner Notification Date : FEB 01, 2025 - FEB 01, 2025

* NR - Not Reported